



Operator & reverse charge rates

**International and UK non-geographic calls
UK landline numbers**

Prices effective from 4th January 2011



Direct Dialed Call Charges

Call charges are shown in pence per minute but you will be charged for the time you are connected to the network. Call durations are accurate to plus or minus 1.1 seconds and rounded up to the next minute. Call charges are rounded up to the next penny. Charge band periods are accurate to within plus or minus one minute.

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
UK Geographic (Local & National)	£3.57	£0.62	£1.54	£0.20
FM1 (O2)	£3.57	£0.14	£3.57	£0.14
FM2 (Other)	£3.57	£1.05	£1.54	£0.27
FM3 (T Mobile)	£3.57	£0.62	£1.54	£0.20
FM4 (Orange)	£3.57	£0.62	£1.54	£0.20
FM5 (Vodafone)	£3.57	£0.62	£1.54	£0.20
FM6 (Three)	£3.57	£1.05	£1.54	£0.27
UKL (0845)	£0.51	£0.16	£1.54	£0.05
UKN (0870)	£0.51	£0.33	£1.54	£0.10
DQ (118878)	n/a	n/a	£1.54	£0.23
DQ1 (118118)	n/a	n/a	£1.54	£0.14
DQ10 (118190)	n/a	n/a	£1.54	£0.62
DQ13 (118899)	n/a	n/a	£1.54	£0.76
DQ14 (118848)	n/a	n/a	£1.54	£-
DQ15 (118707)	n/a	n/a	£1.54	£-
DQ16 (118247)	n/a	n/a	£1.54	£0.14
DQ17 (118248)	n/a	n/a	£1.54	£0.14
DQ18 (118020)	n/a	n/a	£1.54	£0.14
DQ19 (118661)	n/a	n/a	£1.54	£0.77
DQ3 (118888)	n/a	n/a	£1.54	£0.20
DQ5 (118500)	n/a	n/a	£1.54	£0.50
DQ6 (118180)	n/a	n/a	£1.54	£0.30
DQ7 (118811)	n/a	n/a	£1.54	£-
DQ9 (118505)	n/a	n/a	£1.54	£1.53
DX	n/a	n/a	£1.54	£-
FF1	n/a	n/a	£1.54	£-
FF10	n/a	n/a	£1.54	£-
FF11	n/a	n/a	£1.54	£-
FF12	n/a	n/a	£1.54	£-
FF13	n/a	n/a	£1.54	£-
FF14	n/a	n/a	£1.54	£-
FF15	n/a	n/a	£1.54	£-
FF16	n/a	n/a	£1.54	£-
FF17	n/a	n/a	£1.54	£-
FF18	n/a	n/a	£1.54	£-
FF2	n/a	n/a	£1.54	£-
FF6	n/a	n/a	£1.54	£-
FF8	n/a	n/a	£1.54	£-
FF9	n/a	n/a	£1.54	£-
FREE	n/a	n/a	£1.54	£-
I1	n/a	n/a	£1.54	£0.02
I10	n/a	n/a	£1.54	£0.03

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
I11	n/a	n/a	£1.54	£0.06
I12	n/a	n/a	£1.54	£0.08
I13	n/a	n/a	£1.54	£0.09
I14	n/a	n/a	£1.54	£0.10
I15	n/a	n/a	£1.54	£0.04
I16	n/a	n/a	£1.54	£0.04
I18	n/a	n/a	£1.54	£0.04
I19	n/a	n/a	£1.54	£0.04
I2	n/a	n/a	£1.54	£-
I20	n/a	n/a	£1.54	£0.04
I21	n/a	n/a	£1.54	£0.03
I22	n/a	n/a	£1.54	£0.03
I23	n/a	n/a	£1.54	£0.03
I24	n/a	n/a	£1.54	£0.03
I25	n/a	n/a	£1.54	£0.03
I26	n/a	n/a	£1.54	£0.04
I3	n/a	n/a	£1.54	£0.03
I4	n/a	n/a	£1.54	£0.04
I5	n/a	n/a	£1.54	£0.04
I8	n/a	n/a	£1.54	£-
I9	n/a	n/a	£1.54	£0.02
IN	n/a	n/a	£1.54	£0.05
INF1	n/a	n/a	£1.54	£0.15
MM1	n/a	n/a	£1.54	£0.04
MM2	n/a	n/a	£1.54	£0.10
MM3	n/a	n/a	£1.54	£0.05
MM4	n/a	n/a	£1.54	£0.04
MM5	n/a	n/a	£1.54	£0.05
MM6	n/a	n/a	£1.54	£0.04
MM7	n/a	n/a	£1.54	£0.04
MS1	n/a	n/a	£1.54	£0.14
P0	n/a	n/a	£1.54	£1.53
P1	n/a	n/a	£1.54	£0.50
P10	n/a	n/a	£1.54	£0.42
P11	n/a	n/a	£1.54	£0.10
P12	n/a	n/a	£1.54	£0.36
P13	n/a	n/a	£1.54	£1.34
P14	n/a	n/a	£1.54	£0.30
P15	n/a	n/a	£1.54	£0.15
P16	n/a	n/a	£1.54	£0.21
P17	n/a	n/a	£1.54	£0.41
P18	n/a	n/a	£1.54	£0.47
P19	n/a	n/a	£1.54	£0.56
P2	n/a	n/a	£1.54	£0.51
P20	n/a	n/a	£1.54	£0.68
P21	n/a	n/a	£1.54	£0.71
P22	n/a	n/a	£1.54	£0.82
P23	n/a	n/a	£1.54	£0.87
P24	n/a	n/a	£1.54	£0.92
P25	n/a	n/a	£1.54	£0.96

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
P26	n/a	n/a	£1.54	£1.13
P27	n/a	n/a	£1.54	£1.23
P28	n/a	n/a	£1.54	£1.44
P29	n/a	n/a	£1.54	£0.06
P3	n/a	n/a	£1.54	£1.02
P30	n/a	n/a	£1.54	£0.39
P31	n/a	n/a	£1.54	£0.28
P32	n/a	n/a	£1.54	£0.56
P33	£3.57	£0.62	£1.54	£0.20
P34	n/a	n/a	£1.54	£0.18
P37	n/a	n/a	£1.54	£-
P38	n/a	n/a	£1.54	£-
P4	n/a	n/a	£1.54	£0.50
P5	n/a	n/a	£1.54	£0.51
P6	n/a	n/a	£1.54	£0.06
P7	n/a	n/a	£1.54	£0.26
P8	n/a	n/a	£1.54	£0.62
P9	n/a	n/a	£1.54	£0.77
PG1	n/a	n/a	£1.54	£0.06
PG10	n/a	n/a	£1.54	£0.02
PG11	n/a	n/a	£1.54	£0.03
PG12	n/a	n/a	£1.54	£0.04
PG13	n/a	n/a	£1.54	£0.04
PG14	n/a	n/a	£1.54	£0.05
PG2	n/a	n/a	£1.54	£-
PG21	n/a	n/a	£1.54	£0.05
PG3	n/a	n/a	£1.54	£0.02
PG4	n/a	n/a	£1.54	£0.04
PG5	n/a	n/a	£1.54	£0.09
PG6	n/a	n/a	£1.54	£0.06
PG7	n/a	n/a	£1.54	£0.03
PG8	n/a	n/a	£1.54	£0.08
PG9	n/a	n/a	£1.54	£0.10
PN1	n/a	n/a	£1.54	£0.39
PN10	n/a	n/a	£1.54	£0.50
PN11	n/a	n/a	£1.54	£0.27
PN12	n/a	n/a	£1.54	£0.17
PN13	n/a	n/a	£1.54	£0.21
PN14	n/a	n/a	£1.54	£0.04
PN16	n/a	n/a	£1.54	£0.24
PN17	n/a	n/a	£1.54	£0.04
PN2	n/a	n/a	£1.54	£0.42
PN3	n/a	n/a	£1.54	£0.08
PN4	n/a	n/a	£1.54	£0.33
PN5	n/a	n/a	£1.54	£0.17
PN6	n/a	n/a	£1.54	£0.05
PN7	n/a	n/a	£1.54	£0.30
PN8	n/a	n/a	£1.54	£0.24
PN9	n/a	n/a	£1.54	£0.51
Speaking Clock	n/a	n/a	£1.54	£-

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
UKR	n/a	n/a	£1.54	£0.08
Afghanistan	£3.57	£4.05	£7.14	£4.05
Afghanistan (Mobile)	£3.57	£4.86	n/a	n/a
Albania	£3.57	£2.40	£7.14	£2.40
Albania (Mobile)	£3.57	£3.23	n/a	n/a
Algeria	£3.57	£2.40	£7.14	£2.40
Algeria (Mobile)	£3.57	£3.23	n/a	n/a
Andorra	£3.57	£1.18	£7.14	£1.18
Andorra (Mobile)	£3.57	£2.01	n/a	n/a
Angola	£3.57	£4.05	£7.14	£4.05
Angola (Mobile)	£3.57	£4.86	n/a	n/a
Anguilla	£3.57	£2.40	£7.14	£2.40
Anguilla (Mobile)	£3.57	£3.23	n/a	n/a
Antarctica	£3.57	£4.05	£7.14	£4.05
Antigua & Barbuda	£3.57	£2.81	£7.14	£2.81
Antigua & Barbuda (Mobile)	£3.57	£3.64	n/a	n/a
Antilles	£3.57	£0.29	£7.14	£4.05
Antilles (Mobile)	£3.57	£0.29	n/a	n/a
Argentina	£3.57	£4.05	£7.14	£4.05
Argentina (Mobile)	£3.57	£4.86	n/a	n/a
Armenia	£3.57	£4.05	£7.14	£4.05
Armenia (Mobile)	£3.57	£4.86	n/a	n/a
Aruba	£3.57	£4.05	£7.14	£4.05
Aruba (Mobile)	£3.57	£4.86	n/a	n/a
Ascension Island	£3.57	£4.05	£7.14	£4.05
Australia	£3.57	£0.77	£7.14	£0.77
Australia (Mobile)	£3.57	£1.60	n/a	n/a
Austria	£3.57	£1.18	£7.14	£1.18
Austria (Mobile)	£3.57	£2.01	n/a	n/a
Azerbaijan Republic	£3.57	£2.81	£7.14	£2.81
Azerbaijan Republic (Mobile)	£3.57	£3.64	n/a	n/a
Bahamas	£3.57	£2.81	£7.14	£2.81
Bahamas (Mobile)	£3.57	£3.64	n/a	n/a
Bahrain	£3.57	£4.05	£7.14	£4.05
Bahrain (Mobile)	£3.57	£4.86	n/a	n/a
Bangladesh	£3.57	£2.81	£7.14	£2.81
Bangladesh (Mobile)	£3.57	£3.64	n/a	n/a
Barbados	£3.57	£2.81	£7.14	£2.81
Barbados (Mobile)	£3.57	£3.64	n/a	n/a
Belarus	£3.57	£2.81	£7.14	£4.86
Belarus (Mobile)	£3.57	£3.64	n/a	n/a

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Belgium	£3.57	£0.95	£7.14	£3.63
Belgium (Mobile)	£3.57	£1.76	n/a	n/a
Belize	£3.57	£4.05	£7.14	£1.76
Belize (Mobile)	£3.57	£4.86	n/a	n/a
Benin	£3.57	£4.05	£7.14	£4.86
Benin (Mobile)	£3.57	£4.86	n/a	n/a
Bermuda	£3.57	£2.81	£7.14	£2.81
Bermuda (Mobile)	£3.57	£3.64	n/a	n/a
Bhutan	£3.57	£4.05	£7.14	£4.05
Bhutan (Mobile)	£3.57	£4.86	n/a	n/a
Bolivia	£3.57	£4.05	£7.14	£4.05
Bolivia (Mobile)	£3.57	£4.86	n/a	n/a
Bosnia-Herzegovina	£3.57	£2.81	£7.14	£2.81
Bosnia-Herzegovina (Mobile)	£3.57	£3.64	n/a	n/a
Botswana	£3.57	£4.05	£7.14	£4.05
Botswana (Mobile)	£3.57	£4.86	n/a	n/a
Brazil	£3.57	£4.05	£7.14	£4.05
Brazil (Mobile)	£3.57	£4.86	n/a	n/a
Brunei	£3.57	£4.05	£7.14	£4.05
Brunei (Mobile)	£3.57	£4.86	n/a	n/a
Bulgaria	£3.57	£2.40	£7.14	£2.40
Bulgaria (Mobile)	£3.57	£3.23	n/a	n/a
Burkina Faso	£3.57	£4.05	£7.14	£4.05
Burkina Faso (Mobile)	£3.57	£4.86	n/a	n/a
Burundi	£3.57	£4.05	£7.14	£4.05
Burundi (Mobile)	£3.57	£4.86	n/a	n/a
Cambodia	£3.57	£4.05	£7.14	£4.05
Cambodia (Mobile)	£3.57	£4.86	n/a	n/a
Cameroon	£3.57	£4.05	£7.14	£4.05
Cameroon (Mobile)	£3.57	£4.86	n/a	n/a
Canada	£3.57	£0.41	£7.14	£0.41
Cape Verde	£3.57	£4.05	£7.14	£4.05
Cape Verde (Mobile)	£3.57	£4.86	n/a	n/a
Cayman Islands	£3.57	£2.81	£7.14	£2.81
Cayman Islands (Mobile)	£3.57	£3.64	n/a	n/a
Central African Republic	£3.57	£2.81	£7.14	£4.05
Central African Republic (Mobile)	£3.57	£3.64	n/a	n/a
Chad	£3.57	£4.05	£7.14	£4.05
Chad (Mobile)	£3.57	£4.86	n/a	n/a
Chile	£3.57	£4.05	£7.14	£4.05

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Chile (Mobile)	£3.57	£4.86	n/a	n/a
China	£3.57	£4.05	£7.14	£4.05
China (Mobile)	£3.57	£4.86	n/a	n/a
Christmas Islands	£3.57	£3.64	£7.14	£3.63
Cocos Islands	£3.57	£3.64	£7.14	£3.63
Colombia	£3.57	£4.05	£7.14	£4.05
Colombia (Mobile)	£3.57	£4.86	n/a	n/a
Comoros Islands	£3.57	£4.05	n/a	n/a
Comoros Islands (Mobile)	£3.57	£4.86	n/a	n/a
Congo	£3.57	£4.05	£7.14	£4.05
Congo (DR)	£3.57	£0.35	n/a	n/a
Congo (DR) (Mobile)	£3.57	£0.35	n/a	n/a
Congo (Mobile)	£3.57	£4.86	n/a	n/a
Cook Islands	£3.57	£4.05	£7.14	£4.05
Cook Islands (Mobile)	£3.57	£4.86	n/a	n/a
Costa Rica	£3.57	£4.05	£7.14	£4.05
Costa Rica (Mobile)	£3.57	£4.86	n/a	n/a
Côte d'Ivoire	£3.57	£3.64	£7.14	£3.63
Côte d'Ivoire (Mobile)	£3.57	£4.46	n/a	n/a
Croatia	£3.57	£2.81	£7.14	£2.81
Croatia (Mobile)	£3.57	£3.64	n/a	n/a
Cuba	£3.57	£4.05	£7.14	£4.05
Cuba (Mobile)	£3.57	£4.86	n/a	n/a
Cyprus	£3.57	£1.18	£7.14	£1.18
Cyprus (Mobile)	£3.57	£2.01	n/a	n/a
Czech Republic	£3.57	£1.18	£7.14	£1.18
Czech Republic (Mobile)	£3.57	£2.01	n/a	n/a
Denmark	£3.57	£1.18	£7.14	£1.18
Denmark (Mobile)	£3.57	£2.01	n/a	n/a
Diego Garcia	£3.57	£4.05	£7.14	£4.05
Djibouti	£3.57	£4.05	£7.14	£4.05
Djibouti (Mobile)	£3.57	£4.86	n/a	n/a
Dominica	£3.57	£2.81	£7.14	£2.81
Dominica (Mobile)	£3.57	£3.64	n/a	n/a
Dominican Republic	£3.57	£2.81	£7.14	£2.81
Dominican Republic (Mobile)	£3.57	£3.64	n/a	n/a
East Timor	£3.57	£4.05	£7.14	£4.05
East Timor (Mobile)	£3.57	£4.86	n/a	n/a

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Ecuador	£3.57	£4.05	£7.14	£4.05
Ecuador (Mobile)	£3.57	£4.86	n/a	n/a
Egypt	£3.57	£4.05	£7.14	£4.05
Egypt (Mobile)	£3.57	£4.86	n/a	n/a
El Salvador	£3.57	£4.05	£7.14	£4.05
El Salvador (Mobile)	£3.57	£4.86	n/a	n/a
Equatorial Guinea	£3.57	£4.05	£7.14	£4.05
Equatorial Guinea (Mobile)	£3.57	£4.86	n/a	n/a
Eritrea	£3.57	£4.05	£7.14	£4.05
Eritrea (Mobile)	£3.57	£4.86	n/a	n/a
Estonia	£3.57	£2.81	£7.14	£2.81
Estonia (Mobile)	£3.57	£3.64	n/a	n/a
Ethiopia	£3.57	£4.05	£7.14	£4.05
Ethiopia (Mobile)	£3.57	£4.86	n/a	n/a
Falkland Islands	£3.57	£4.05	£7.14	£4.05
Faroe Islands	£3.57	£1.18	£7.14	£1.18
Faroe Islands (Mobile)	£3.57	£2.01	n/a	n/a
Fiji	£3.57	£4.05	£7.14	£4.05
Fiji (Mobile)	£3.57	£4.86	n/a	n/a
Finland	£3.57	£1.18	£7.14	£1.18
Finland (Mobile)	£3.57	£2.01	n/a	n/a
France	£3.57	£0.95	£7.14	£0.94
France (Mobile)	£3.57	£1.76	n/a	n/a
French Guiana	£3.57	£4.05	£7.14	£4.05
French Guiana (Mobile)	£3.57	£4.86	n/a	n/a
French Polynesia	£3.57	£4.05	£7.14	£4.05
French Polynesia (Mobile)	£3.57	£4.86	n/a	n/a
Gabon	£3.57	£4.05	£7.14	£4.05
Gabon (Mobile)	£3.57	£4.86	n/a	n/a
Gambia	£3.57	£4.05	£7.14	£4.05
Gambia (Mobile)	£3.57	£4.86	n/a	n/a
Georgia	£3.57	£4.05	£7.14	£4.05
Georgia (Mobile)	£3.57	£4.86	n/a	n/a
Germany	£3.57	£0.95	£7.14	£0.94
Germany (Mobile)	£3.57	£1.76	n/a	n/a
Ghana	£3.57	£4.05	£7.14	£4.05
Ghana (Mobile)	£3.57	£4.86	n/a	n/a
Gibraltar	£3.57	£1.18	£7.14	£1.18
Gibraltar (Mobile)	£3.57	£2.01	n/a	n/a
Greece	£3.57	£0.77	£7.14	£0.77
Greece (Mobile)	£3.57	£1.60	n/a	n/a
Greenland	£3.57	£4.05	£7.14	£4.05
Greenland (Mobile)	£3.57	£4.86	n/a	n/a
Grenada	£3.57	£3.23	£7.14	£3.22

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Grenada (Mobile)	£3.57	£4.05	n/a	n/a
Guadeloupe	£3.57	£4.05	£7.14	£4.05
Guadeloupe (Mobile)	£3.57	£4.86	n/a	n/a
Guam	£3.57	£4.05	£7.14	£4.05
Guam (Mobile)	£3.57	£4.86	n/a	n/a
Guatemala	£3.57	£4.05	£7.14	£4.05
Guatemala (Mobile)	£3.57	£4.86	n/a	n/a
Guinea	£3.57	£4.05	£7.14	£4.05
Guinea (Mobile)	£3.57	£4.86	n/a	n/a
Guinea-Bissau	£3.57	£4.05	£7.14	£4.05
Guinea-Bissau (Mobile)	£3.57	£4.86	n/a	n/a
Guyana	£3.57	£4.05	£7.14	£4.05
Guyana (Mobile)	£3.57	£4.86	n/a	n/a
Haiti	£3.57	£4.05	£7.14	£4.05
Haiti (Mobile)	£3.57	£4.86	n/a	n/a
Honduras	£3.57	£4.05	£7.14	£4.05
Honduras (Mobile)	£3.57	£4.86	n/a	n/a
Hong Kong	£3.57	£2.01	£7.14	£2.00
Hong Kong (Mobile)	£3.57	£2.81	n/a	n/a
Hungary	£3.57	£1.18	£7.14	£1.18
Hungary (Mobile)	£3.57	£2.01	n/a	n/a
Iceland	£3.57	£2.81	£7.14	£2.81
Iceland (Mobile)	£3.57	£3.64	n/a	n/a
India	£3.57	£2.40	£7.14	£2.40
India (Mobile)	£3.57	£3.23	n/a	n/a
Indonesia	£3.57	£4.05	£7.14	£4.05
Indonesia (Mobile)	£3.57	£4.86	n/a	n/a
International Freephone	n/a	n/a	£1.54	£-
Iran	£3.57	£4.05	£7.14	£4.05
Iran (Mobile)	£3.57	£4.86	n/a	n/a
Iraq	£3.57	£4.05	£7.14	£4.05
Ireland	£3.57	£0.41	£7.14	£0.41
Ireland (Mobile)	£3.57	£1.23	n/a	n/a
Israel	£3.57	£2.81	£7.14	£2.81
Israel (Mobile)	£3.57	£3.64	n/a	n/a
Italy	£3.57	£0.95	£7.14	£0.94
Italy (Mobile)	£3.57	£1.76	n/a	n/a
Jamaica	£3.57	£2.81	£7.14	£2.81
Jamaica (Mobile)	£3.57	£3.64	n/a	n/a
Japan	£3.57	£2.40	£7.14	£2.40
Japan (Mobile)	£3.57	£3.23	n/a	n/a
Jordan	£3.57	£4.05	£7.14	£4.05
Jordan (Mobile)	£3.57	£4.86	n/a	n/a

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Kazakhstan	£3.57	£2.81	n/a	n/a
Kazakhstan (Mobile)	£3.57	£3.64	n/a	n/a
Kenya	£3.57	£4.05	£7.14	£4.05
Kenya (Mobile)	£3.57	£4.86	n/a	n/a
Kiribati	£3.57	£4.05	£7.14	£4.05
Kiribati (Mobile)	£3.57	£4.86	n/a	n/a
Korea (North)	£3.57	£4.05	£7.14	£4.05
Korea (South)	£3.57	£4.05	£7.14	£4.05
Korea (South) (Mobile)	£3.57	£4.86	n/a	n/a
Kuwait	£3.57	£4.05	£7.14	£4.05
Kuwait (Mobile)	£3.57	£4.86	n/a	n/a
Kyrgyzstan	£3.57	£2.81	£7.14	£2.81
Kyrgyzstan (Mobile)	£3.57	£3.64	n/a	n/a
Laos PDR	£3.57	£4.05	£7.14	£4.05
Laos PDR (Mobile)	£3.57	£4.86	n/a	n/a
Latvia	£3.57	£2.40	£7.14	£2.40
Latvia (Mobile)	£3.57	£3.23	n/a	n/a
Lebanon	£3.57	£4.05	£7.14	£4.05
Lebanon (Mobile)	£3.57	£4.86	n/a	n/a
Lesotho	£3.57	£4.05	£7.14	£4.05
Lesotho (Mobile)	£3.57	£4.86	n/a	n/a
Liberia	£3.57	£4.05	£7.14	£4.05
Liberia (Mobile)	£3.57	£4.86	n/a	n/a
Libya	£3.57	£2.40	£7.14	£2.40
Libya (Mobile)	£3.57	£3.23	n/a	n/a
Liechtenstein	£3.57	£1.18	£7.14	£1.18
Liechtenstein (Mobile)	£3.57	£2.01	n/a	n/a
Lithuania	£3.57	£2.81	£7.14	£2.81
Lithuania (Mobile)	£3.57	£3.64	n/a	n/a
Luxembourg	£3.57	£1.18	£7.14	£1.18
Luxembourg (Mobile)	£3.57	£2.01	n/a	n/a
Macao	£3.57	£4.05	£7.14	£4.05
Macao (Mobile)	£3.57	£4.86	n/a	n/a
Macedonia	£3.57	£2.40	£7.14	£2.40
Macedonia (Mobile)	£3.57	£3.23	n/a	n/a
Madagascar	£3.57	£4.05	£7.14	£4.05
Madagascar (Mobile)	£3.57	£4.86	n/a	n/a
Malawi	£3.57	£4.05	£7.14	£4.05
Malawi (Mobile)	£3.57	£4.86	n/a	n/a
Malaysia	£3.57	£2.40	£7.14	£2.40
Malaysia (Mobile)	£3.57	£3.23	n/a	n/a
Maldives	£3.57	£4.05	£7.14	£4.05

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Maldives (Mobile)	£3.57	£4.86	n/a	n/a
Mali	£3.57	£4.05	£7.14	£4.05
Mali (Mobile)	£3.57	£4.86	n/a	n/a
Malta	£3.57	£1.18	£7.14	£1.18
Malta (Mobile)	£3.57	£2.01	n/a	n/a
Marshall Islands	£3.57	£4.05	£7.14	£4.05
Martinique	£3.57	£4.05	£7.14	£4.05
Martinique (Mobile)	£3.57	£4.86	n/a	n/a
Mauritania	£3.57	£4.05	£7.14	£4.05
Mauritania (Mobile)	£3.57	£4.86	n/a	n/a
Mauritius	£3.57	£4.05	£7.14	£4.05
Mauritius (Mobile)	£3.57	£4.86	n/a	n/a
Mayotte	£3.57	£0.41	£7.14	£4.05
Mayotte (Mobile)	£3.57	£0.41	n/a	n/a
Mexico	£3.57	£4.05	£7.14	£4.05
Mexico (Mobile)	£3.57	£4.86	n/a	n/a
Micronesia	£3.57	£4.05	£7.14	£4.05
Moldova	£3.57	£4.05	£7.14	£4.05
Moldova (Mobile)	£3.57	£4.86	n/a	n/a
Monaco	£3.57	£1.18	£7.14	£1.18
Monaco (Mobile)	£3.57	£2.01	n/a	n/a
Mongolia	£3.57	£4.05	£7.14	£4.05
Mongolia (Mobile)	£3.57	£4.86	n/a	n/a
Montenegro	£3.57	£0.10	n/a	n/a
Montenegro (Mobile)	£3.57	£0.10	n/a	n/a
Montserrat	£3.57	£2.81	£7.14	£2.81
Montserrat (Mobile)	£3.57	£3.64	n/a	n/a
Morocco	£3.57	£2.40	£7.14	£2.40
Morocco (Mobile)	£3.57	£3.23	n/a	n/a
Mozambique	£3.57	£4.05	£7.14	£4.05
Mozambique (Mobile)	£3.57	£4.86	n/a	n/a
Myanmar (Burma)	£3.57	£4.05	£7.14	£4.05
Myanmar (Burma) (Mobile)	£3.57	£4.86	n/a	n/a
N. Marianas Is.	n/a	n/a	£7.14	£4.05
Namibia	£3.57	£4.05	£7.14	£4.05
Namibia (Mobile)	£3.57	£4.86	n/a	n/a
Nauru	£3.57	£4.05	£7.14	£4.05
Nauru (Mobile)	£3.57	£4.86	n/a	n/a
Nepal	£3.57	£4.05	£7.14	£4.05
Nepal (Mobile)	£3.57	£4.86	n/a	n/a
Netherlands	£3.57	£0.77	£7.14	£0.77
Netherlands (Mobile)	£3.57	£1.60	n/a	n/a
New Caledonia	£3.57	£4.05	£7.14	£4.05

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
New Caledonia (Mobile)	£3.57	£4.86	n/a	n/a
New Zealand	£3.57	£1.18	£7.14	£1.18
New Zealand (Mobile)	£3.57	£2.01	n/a	n/a
Nicaragua	£3.57	£4.05	£7.14	£4.05
Nicaragua (Mobile)	£3.57	£4.86	n/a	n/a
Niger	£3.57	£4.05	£7.14	£4.05
Niger (Mobile)	£3.57	£4.86	n/a	n/a
Nigeria	£3.57	£4.05	£7.14	£4.05
Nigeria (Mobile)	£3.57	£4.86	n/a	n/a
Niue Islands	£3.57	£4.05	£7.14	£4.05
Niue Islands (Mobile)	£3.57	£4.86	n/a	n/a
Norfolk Islands	£3.57	£4.05	£7.14	£4.05
Norfolk Islands (Mobile)	£3.57	£4.86	n/a	n/a
Norway	£3.57	£1.18	£7.14	£1.18
Norway (Mobile)	£3.57	£2.01	n/a	n/a
Oman	£3.57	£4.05	£7.14	£4.05
Oman (Mobile)	£3.57	£4.86	n/a	n/a
Pakistan	£3.57	£2.40	£7.14	£2.40
Pakistan (Mobile)	£3.57	£3.23	n/a	n/a
Palau	£3.57	£4.05	£7.14	£4.05
Palestine	n/a	n/a	£7.14	£2.00
Panama	£3.57	£4.05	£7.14	£4.05
Panama (Mobile)	£3.57	£4.86	n/a	n/a
Papua New Guinea	£3.57	£4.05	£7.14	£4.05
Papua New Guinea (Mobile)	£3.57	£4.86	n/a	n/a
Paraguay	£3.57	£4.05	£7.14	£4.05
Paraguay (Mobile)	£3.57	£4.86	n/a	n/a
Peru	£3.57	£4.05	£7.14	£4.05
Peru (Mobile)	£3.57	£4.86	n/a	n/a
Philippines	£3.57	£4.05	£7.14	£4.05
Philippines (Mobile)	£3.57	£4.86	n/a	n/a
Poland	£3.57	£1.18	£7.14	£1.18
Poland (Mobile)	£3.57	£2.01	n/a	n/a
Portugal	£3.57	£1.18	£7.14	£1.18
Portugal (Mobile)	£3.57	£2.01	n/a	n/a
Puerto Rico	£3.57	£2.81	£7.14	£2.81
Qatar	£3.57	£4.05	£7.14	£4.05
Qatar (Mobile)	£3.57	£4.86	n/a	n/a
Reunion	£3.57	£4.05	£7.14	£4.05
Reunion (Mobile)	£3.57	£4.86	n/a	n/a
Romania	£3.57	£2.81	£7.14	£2.81

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Romania (Mobile)	£3.57	£3.64	n/a	n/a
Russia	£3.57	£0.70	£7.14	£2.81
Russia (Mobile)	£3.57	£0.70	n/a	n/a
Rwandese Republic	£3.57	£4.05	£7.14	£4.05
Rwandese Republic (Mobile)	£3.57	£4.86	n/a	n/a
Samoa (US)	n/a	n/a	£7.14	£4.05
Samoa (Western)	£3.57	£0.47	n/a	n/a
Samoa (Western) (Mobile)	£3.57	£0.47	n/a	n/a
San Marino	£3.57	£1.18	£7.14	£1.18
San Marino (Mobile)	£3.57	£2.01	n/a	n/a
Sao Tome & Principe	£3.57	£4.05	£7.14	£4.05
Sao Tome & Principe (Mobile)	£3.57	£4.86	n/a	n/a
Saudi Arabia	£3.57	£4.05	£7.14	£4.05
Saudi Arabia (Mobile)	£3.57	£4.86	n/a	n/a
Senegal	£3.57	£4.05	£7.14	£4.05
Senegal (Mobile)	£3.57	£4.86	n/a	n/a
Serbia	£3.57	£0.10	n/a	n/a
Serbia (Mobile)	£3.57	£0.10	n/a	n/a
Seychelles	£3.57	£4.05	£7.14	£4.05
Seychelles (Mobile)	£3.57	£4.86	n/a	n/a
Sierra Leone	£3.57	£4.05	£7.14	£4.05
Sierra Leone (Mobile)	£3.57	£4.86	n/a	n/a
Singapore	£3.57	£2.01	£7.14	£2.00
Singapore (Mobile)	£3.57	£2.81	n/a	n/a
Slovakia	£3.57	£1.60	£7.14	£1.59
Slovakia (Mobile)	£3.57	£2.40	n/a	n/a
Slovenia	£3.57	£2.40	£7.14	£2.40
Slovenia (Mobile)	£3.57	£3.23	n/a	n/a
Solomon Islands	£3.57	£4.05	£7.14	£4.05
Solomon Islands (Mobile)	£3.57	£4.86	n/a	n/a
Somalia	£3.57	£4.05	£7.14	£4.05
Somalia (Mobile)	£3.57	£4.86	n/a	n/a
South Africa	£3.57	£2.40	£7.14	£2.40
South Africa (Mobile)	£3.57	£3.23	n/a	n/a
Spain	£3.57	£1.18	£7.14	£1.18
Spain (Mobile)	£3.57	£2.01	n/a	n/a
Sri Lanka	£3.57	£3.64	£7.14	£3.63

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Sri Lanka (Mobile)	£3.57	£4.46	n/a	n/a
St Helena	£3.57	£4.05	£7.14	£4.05
St Kitts & Nevis	£3.57	£2.81	£7.14	£2.81
St Kitts & Nevis (Mobile)	£3.57	£2.81	n/a	n/a
St Lucia	£3.57	£2.81	£7.14	£2.81
St Lucia (Mobile)	£3.57	£3.64	n/a	n/a
St Pierre & Miquelon	£3.57	£2.81	£7.14	£2.81
St Pierre & Miquelon (Mobile)	£3.57	£3.64	n/a	n/a
St Vincent & Grenadines	£3.57	£2.81	£7.14	£2.81
St Vincent & Grenadines (Mobile)	£3.57	£3.64	n/a	n/a
Sudan	£3.57	£4.05	£7.14	£4.05
Sudan (Mobile)	£3.57	£4.86	n/a	n/a
Suriname	£3.57	£4.05	£7.14	£4.05
Suriname (Mobile)	£3.57	£4.86	n/a	n/a
Swaziland	£3.57	£4.05	n/a	n/a
Swaziland (Mobile)	£3.57	£4.86	n/a	n/a
Sweden	£3.57	£1.18	n/a	n/a
Sweden (Mobile)	£3.57	£2.01	n/a	n/a
Switzerland	£3.57	£1.18	n/a	n/a
Switzerland (Mobile)	£3.57	£2.01	n/a	n/a
Syria	£3.57	£4.05	n/a	n/a
Syria (Mobile)	£3.57	£4.86	n/a	n/a
Taiwan	£3.57	£4.05	n/a	n/a
Taiwan (Mobile)	£3.57	£4.86	n/a	n/a
Tajikistan	£3.57	£3.23	n/a	n/a
Tajikistan (Mobile)	£3.57	£4.05	n/a	n/a
Tanzania	£3.57	£4.05	n/a	n/a
Tanzania (Mobile)	£3.57	£4.86	n/a	n/a
Thailand	£3.57	£4.05	n/a	n/a
Thailand (Mobile)	£3.57	£4.86	n/a	n/a
Togolese Republic	£3.57	£4.05	n/a	n/a
Togolese Republic (Mobile)	£3.57	£4.86	n/a	n/a
Tokelau	£3.57	£4.05	n/a	n/a
Tokelau (Mobile)	£3.57	£4.05	n/a	n/a
Tonga	£3.57	£4.05	n/a	n/a
Tonga (Mobile)	£3.57	£4.86	n/a	n/a

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Trinidad & Tobago	£3.57	£2.81	n/a	n/a
Trinidad & Tobago (Mobile)	£3.57	£3.64	n/a	n/a
Tunisia	£3.57	£2.81	n/a	n/a
Tunisia (Mobile)	£3.57	£3.64	n/a	n/a
Turkey	£3.57	£2.40	n/a	n/a
Turkey (Mobile)	£3.57	£3.23	n/a	n/a
Turkmenistan	£3.57	£3.23	n/a	n/a
Turkmenistan (Mobile)	£3.57	£4.05	n/a	n/a
Turks & Caicos Islands	£3.57	£2.81	n/a	n/a
Turks & Caicos Islands (Mobile)	£3.57	£3.64	n/a	n/a
Tuvalu	£3.57	£4.05	n/a	n/a
Tuvalu (Mobile)	£3.57	£4.05	n/a	n/a
Uganda	£3.57	£4.05	n/a	n/a
Uganda (Mobile)	£3.57	£4.86	n/a	n/a
Ukraine	£3.57	£0.70	n/a	n/a
Ukraine (Mobile)	£3.57	£3.64	n/a	n/a
United Arab Emirates	£3.57	£4.05	n/a	n/a
United Arab Emirates (Mobile)	£3.57	£4.86	n/a	n/a
Uruguay	£3.57	£4.05	n/a	n/a
Uruguay (Mobile)	£3.57	£4.86	n/a	n/a
USA	£3.57	£0.41	n/a	n/a
Uzbekistan	£3.57	£2.81	n/a	n/a
Uzbekistan (Mobile)	£3.57	£3.64	n/a	n/a
Vanuatu	£3.57	£4.05	n/a	n/a
Vanuatu (Mobile)	£3.57	£4.86	n/a	n/a
Vatican City State	£3.57	£1.18	n/a	n/a
Venezuela	£3.57	£4.05	n/a	n/a
Venezuela (Mobile)	£3.57	£4.86	n/a	n/a
Vietnam	£3.57	£4.05	n/a	n/a
Vietnam (Mobile)	£3.57	£4.86	n/a	n/a
Virgin Islands (UK)	£3.57	£2.81	n/a	n/a
Virgin Islands (UK) (Mobile)	£3.57	£3.64	n/a	n/a
Virgin Islands (US)	£3.57	£2.81	n/a	n/a
Virgin Islands (US) (Mobile)	£3.57	£3.64	n/a	n/a
Wallis & Futuna	£3.57	£4.05	n/a	n/a

Current Operator and Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect CCF	Operator Connect £pm	Reverse Charge CCF	Reverse Charge £pm
Yemen (AR & PDR)	£3.57	£4.05	n/a	n/a
Yemen (AR & PDR) (Mobile)	£3.57	£4.86	n/a	n/a
Zambia	£3.57	£4.05	n/a	n/a
Zambia (Mobile)	£3.57	£4.86	n/a	n/a
Zimbabwe	£3.57	£4.05	n/a	n/a
Zimbabwe (Mobile)	£3.57	£4.86	n/a	n/a