

*Prices  
effective from  
1st July 2013*

---

# *Calls from home residential tariffs*

---

*For phone review customers*



# Telephone charges

## Phone packages (including line rental)

Package	Price (per month)
Talk Weekends	£14.99 line rental
Talk Evening & Weekends	£4.60 + £14.99 line rental
Talk Unlimited	£8.00 + £14.99 line rental
Talk Unlimited Extra	£15.00 + £14.99 line rental
Talk Weekends Local <sup>3</sup>	£14.99 line rental
Talk Off Peak <sup>1+2</sup>	£14.99 line rental
Talk Evenings & Weekends Local <sup>1</sup>	£2.50 + £14.99 line rental
Additional standard lines (per line)	£14.99 line rental
Talk Anywhere 200 <sup>1</sup>	£10.00 + £14.99 line rental
Talk Anywhere 400 <sup>1</sup>	£18.80 + £14.99 line rental
Talk Anywhere 800 <sup>1</sup>	£32.20 + £14.99 line rental

Your phone service must be kept for a minimum of 12 months.

<sup>1</sup> Not available to new customers.

<sup>2</sup> Not available with other products such as TV or Broadband.

<sup>3</sup> Previously called 4p Plan and not available to new customers.

Package	Price (per year)
Line Rental Saver <sup>4</sup>	£120.00

<sup>4</sup> £120.00 upfront for a year of Home Phone line rental.

## Add Ons (Additional phone services) - These must be taken with a phone package<sup>5</sup>

Service	Price (per month)
Talk International <sup>6</sup>	£2.25
Talk Mobile <sup>6</sup>	£2.25
Talk 08 £2	£2.00
Talk 08 £5	£5.00
Talk Mobile £2	£2.00
Talk Mobile £5	£5.00
Talk Mobile £10	£10.00
Talk International £2	£2.00
Talk International £5	£5.00
Talk International £10	£10.00
MultiTalk 75	£3.00
MultiTalk 150	£5.00
MultiTalk 1000 <sup>7</sup>	£4.00
MultiTalk 2000 <sup>6+7</sup>	£12.00
Itemised Billing	Free

All chargeable additional phone services must be kept for a minimum of 30 days.

<sup>5</sup> Specified packages are Talk Evening and Weekends and Talk Unlimited.

<sup>6</sup> Not available to new customers.

<sup>7</sup> Must have Talk Unlimited.

# Calling features

<b>Service</b>	<b>Price (per month)</b>
Free Voicemail	Free
1471 Last Calling Number <sup>◇</sup>	Free
141 Number Conceal	Free
Voicemail Plus*	£2.25
Ring Back When Free**	£2.25
Caller Display****	£2.25
Quick Dial	£2.25
Call Divert***	£2.25
Call Barring	£2.25
Call Waiting*	£2.25
Reminder Call	£2.25
3-Way Calling***	£2.25
Sending a text message from your Virgin Phone	10.22p
Anonymous Caller Rejection†	£2.70
Alarm call	£9.18

\* Voicemail and Call Waiting cannot be used on the same phone line.

\*\* Dependant on area. Customers in some areas may incur a charge of 35.74p per use.

\*\*\* The caller is charged only for the call to the dialled number at normal rates. You will be charged for the diverted part of the call from when the call is answered. Each participant in a 3 way call pays the normal dialled rate for the part of the call they dialled.

† This feature is not available as part of a features bundle.

◇ Calling 1471 is free, but if you choose to return the call (that's Option 3) you will be charged 16.34p, in addition to your call charges - just listen to the announcement carefully.

\*\*\*\* Availability depends on area.

## Feature bundles

<b>Bundle</b>	<b>Services Included</b>	<b>Price (per month)</b>
Any combination of two or more features†	See list above	£3.90

† Available on ex-ntl only.

# Direct dialled call charges

Call charges are shown in pence per minute but you will be charged for the time you are connected to the network.

Call durations are accurate to plus or minus 1.1 seconds and rounded up to the next minute.

Charge band periods are accurate to within plus or minus one minute.

Call charges are rounded up to the next penny. A call connection charge of 15.94p per call applies unless otherwise stated.

Please note that VAT is applied at the rate prevailing when your bill is prepared, not when the call is made.

## Call rates to UK local and national numbers (geographic calls, numbers starting with 01, 02 or 03)

	<b>Daytime</b>	<b>Evening</b>	<b>Weekend</b>
	<i>Monday - Friday 7am - 7pm Pence per minute</i>	<i>Monday - Friday Before 7am &amp; after 7pm Pence per minute</i>	<i>Midnight on Friday to Midnight on Sunday Pence per minute</i>
Talk Off Peak	9.94p	6.1p (for first 60 mins) <sup>1</sup>	6.1p (for first 60 mins) <sup>1</sup>
Talk Weekends	9.94p	9.94p	Included in monthly fee <sup>1</sup>
Talk Evening & Weekends	9.94p	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Unlimited	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Unlimited Extra	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Weekends Local <sup>***</sup>	9.94p	9.94p	Included in monthly fee <sup>1+2</sup>
Talk Evening & Weekends Local <sup>*</sup>	9.94p	Included in monthly fee <sup>1+2</sup>	Included in monthly fee <sup>1+2</sup>

<sup>1</sup> Call connection fee does not apply. 9.94p per minute after 60 minutes. Redial to avoid call charges.

<sup>2</sup> Local (calls to the same or adjacent STD codes) calls are included in monthly fee, national (calls to non local and non adjacent STD) calls are not included.

\* Not available to new customers.

\*\*\* Previously called 4p Plan and not available to new customers.

Chargeable calls to UK local & national numbers, made via the TextDirect service with the 18001 prefix, receive a 80% discount.

## Call rates to Virgin Mobile numbers

Calls to personal numbering services beginning 070XX are not included in our Talk plans.

Virgin Mobile	Standard Call Rate (ppm)		
	Daytime	Evening	Weekend
Talk Weekends	19.35p <sup>4</sup>	14.25p <sup>4</sup>	Included <sup>1</sup>
Talk Evening & Weekends	19.35p <sup>4</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited	Included <sup>1+2</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited Extra	Included <sup>5+6</sup>	Included <sup>5+6</sup>	Included <sup>5+6</sup>
Talk Anywhere	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
Talk Off Peak <sup>**</sup>	19.35p <sup>4</sup>	Included <sup>1</sup>	Included <sup>1</sup>
Talk Weekends Local <sup>***</sup>	19.35p <sup>4</sup>	14.25p <sup>4</sup>	Included <sup>1</sup>
Talk Evening & Weekends Local <sup>*</sup>	19.35p <sup>4</sup>	Included <sup>1</sup>	Included <sup>1</sup>

<sup>1</sup> Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>2</sup> Inclusive calls are for the first 60 minutes of a call, 19.35p per minute thereafter, redial to avoid call charges.

<sup>3</sup> Inclusive calls are for the first 60 minutes of a call, 14.25p per minute thereafter, redial to avoid call charges.

<sup>4</sup> Call rates for customers with Talk Mobile £2 are 10p daytime and 10p evening, and customers on the legacy Talk Mobile product the rates are 12.97p daytime and 9.54p evening.

<sup>5</sup> Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes of a call, 5p per minute thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>6</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

Calls to 'active' Virgin Mobile numbers are free. As with your landline calls, re-dial before 60 mins to avoid call charges. To be 'active', the Virgin Mobile number called must have originated a chargeable outbound event (call, SMS, data session) within the previous 90 days. Remember that if you call a Virgin Mobile number that is roaming overseas, that number will still be charged any applicable roaming tariff, even though your part of the call may be free. Please note that new activations (e.g. new connections or numbers ported into Virgin Mobile) may take up to 72 hours to be recorded by our landline billing systems. Calls made prior to the number being recorded will be charged at the standard rate.

\* Not available to new customers.

\*\* Not available with other products such as TV or Broadband.

\*\*\* Previously called 4p plan and not available to new customers.

## Call rates to UK mobile phones

Talk Plans	Standard Call Rate (ppm)	
	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone	19.35	14.25
Three	31.61	24.46
<b>Talk Unlimited Extra</b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	Included <sup>2</sup>	Included <sup>2</sup>
<b>Talk Mobile**</b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone	12.97	9.54
Three	21.17	16.38
<b>Talk Mobile £2<sup>1</sup></b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	10	10
<b>Talk Mobile £5<sup>1</sup></b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	5	5
<b>Talk Mobile £10***<sup>1</sup></b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	Included	Included
<b>MultiTalk 75<sup>1</sup></b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter	
<b>MultiTalk 150<sup>1</sup></b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter	
<b>MultiTalk 1000<sup>1</sup></b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter	
<b>MultiTalk 2000<sup>1</sup></b>	Daytime	Evening
O <sub>2</sub> , T-Mobile, Orange, Vodafone, Three	2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter	
<b>Talk Weekends Local*</b>	Daytime	Evening
O <sub>2</sub>	25.48	24.46
T-Mobile	29.56	21.39
Orange	28.54	22.42
Vodafone	26.5	15.27
Three	31.61	24.46

\* Previously called 4p plan and not available to new customers.

\*\* Not available to new customers.

\*\*\* Re-dial before 60 minutes to avoid call charges. Calls over 60 minutes will cost 5p a minute from the 60th minute.

<sup>1</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

<sup>2</sup> Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 5ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.

Chargeable calls to UK mobiles, made via the TextDirect service with the 18001 prefix, receive a 20% discount.

## Call rates to UK 0845 [UKL]

<b>Standard</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	11.24	11.24	10.22	10.22
	0870 (UKN)	11.24	11.24	10.22	10.22
	Other 08	dependent upon chargeband			
<b>Talk Unlimited Extra</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	0870 (UKN)	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	Other 08	dependent upon chargeband			
<b>Talk 08 £2</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	first 250 minutes included each month, standard charges thereafter			
	0870 (UKN)				
	Other 08	dependent upon chargeband			
<b>Talk 08 £5</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	first 250 minutes included each month, standard charges thereafter			
	0870 (UKN)				
	Other 08	dependent upon chargeband			
<b>MultiTalk 75</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to 0845/0870 numbers thereafter			
	0870 (UKN)				
	Other 08	dependent upon chargeband			
<b>MultiTalk 150</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to 0845/0870 numbers thereafter			
	0870 (UKN)				
	Other 08	dependent upon chargeband			
<b>MultiTalk 1000</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to 0845 numbers thereafter			
	0870 (UKN)				
	Other 08	Unlimited as part of Talk Unlimited			
		dependent upon chargeband			
<b>MultiTalk 2000</b>	<b>Dialled number</b>	<b>Connection Fee (ppc)</b>		<b>Standard Call Rate (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
	0845 (UKL)	2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to 0845 numbers thereafter			
	0870 (UKN)				
	Other 08	Unlimited as part of Talk Unlimited			
		dependent upon chargeband			

<sup>1</sup> Call connection fee does not apply. Calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

## Call rates to 0870 (UKN)

	Connection Fee (ppc)			Standard Call Rate (ppm)		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Talk Weekends	11.24	11.24	Included <sup>1</sup>	10.22	10.22	Included <sup>1</sup>
Talk Evening & Weekends	11.24	Included <sup>1</sup>	Included <sup>1</sup>	10.22	Included <sup>1</sup>	Included <sup>1</sup>
Talk Unlimited	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
Talk Unlimited Extra	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
Talk Anywhere	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
Talk Off Peak**	11.24	Included <sup>1</sup>	Included <sup>1</sup>	10.22	Included <sup>1</sup>	Included <sup>1</sup>
Talk weekends local***	11.24	11.24	Included <sup>1</sup>	10.22	10.22	Included <sup>1</sup>
Talk Evening & Weekends Local*	11.24	Included <sup>1</sup>	Included <sup>1</sup>	10.22	Included <sup>1</sup>	Included <sup>1</sup>
MultiTalk 75	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to 0870 numbers thereafter					
MultiTalk 150	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to 0870 numbers thereafter					
MultiTalk 1000	Unlimited as part of Talk Unlimited					
MultiTalk 2000	Unlimited as part of Talk Unlimited					

<sup>1</sup> Call connection fee does not apply. Calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

\* Not available to new customers.

\*\* Not available with other products such as TV or Broadband.

\*\*\* Previously called 4p plan and not available to new customers.

## Call rates to Directory Enquiries Services

	Dial Code	Connection Fee (ppc)		Standard Call Rate (ppm)	
		Daytime	Evening	Daytime	Evening
Virgin Media	118120	70.47	70.47	60.26	60.26
Virgin Media ***	118180	0	0	0	0
Virgin Media	118770	40.85	40.85	0	0
Virgin Media	118878	70.47	70.47	29.62	29.62
Virgin Media - International	118003	153.19	153.19	122.55	122.55
Virgin Media - International	118190	153.19	153.19	122.55	122.55
BT	118500	62	62	199	199
BT	118707	75	75	0	0
BT - International	118505	99	99	349	349
Oxfam	118918	60.26	60.26	14.3	14.3
The Number	118118	79	79	179	179
The Number	118811	50	50	0	0
The Number	118888	59	59	199	199
The Number - International**	118661	398	398	299	299
Yell*	118020	80.68	80.68	14.3	14.3
Yell*	118247	150	150	70	70
Yell*	118248	132	132	40	40

\* Ex-Telewest customers only.  
 \*\* Duration charging after 60 seconds.  
 \*\*\* Subject to Fair Use Policy (<http://shop.virginmedia.com/phone/compare-packages.html>).

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

Calls from Northern Ireland to the Irish Republic are charged at the call rates to UK local and national numbers shown on page 3. Calls to mobiles registered in the Irish Republic will be charged at the rates for Ireland quoted on page 11.

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <i>(Not available to new customers)</i>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
AFGHANISTAN	168.51	40.85	50	50	50	50
AFGHANISTAN (MOBILE)	203.24	66.38	50	50	50	50
ALBANIA	105.19	18.38	20	20	20	20
ALBANIA (MOBILE)	139.91	43.91	20	20	20	20
ALGERIA	105.19	30.64	30	30	30	30
ALGERIA (MOBILE)	139.91	56.16	30	30	30	30
ANDORRA	59.24	9.18	20	20	20	20
ANDORRA (MOBILE)	92.93	34.72	20	20	20	20
ANGOLA	168.51	18.38	30	30	30	30
ANGOLA (MOBILE)	203.24	43.91	30	30	30	30
ANGUILLA	105.19	30.64	30	30	30	30
ANGUILLA (MOBILE)	139.91	56.16	30	30	30	30
ANTARCTICA	168.51	61.28	100	100	100	100
ANTIGUA & BARBUDA	122.55	18.38	30	30	30	30
ANTIGUA & BARBUDA (MOBILE)	157.28	43.91	30	30	30	30
ANTILLES	168.51	30.64	30	30	30	30
ANTILLES (MOBILE)	203.24	56.16	30	30	30	30
ARGENTINA	168.51	6.12	10	10	10	10
ARGENTINA (MOBILE)	203.24	30.64	10	10	10	10
ARMENIA	168.51	24.51	30	30	30	30
ARMENIA (MOBILE)	203.24	50.04	30	30	30	30
ARUBA	168.51	18.38	30	30	30	30
ARUBA (MOBILE)	203.24	43.91	30	30	30	30
ASCENSION ISLAND	168.51	61.28	100	100	100	100
AUSTRALIA	44.93	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
AUSTRALIA (MOBILE)	81.7	30.64	10	10	10	10
AUSTRIA	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
AUSTRIA (MOBILE)	92.93	30.64	10	10	10	10
AZERBAIJAN REPUBLIC	122.55	24.51	40	40	40	40
AZERBAIJAN REPUBLIC (MOBILE)	157.28	50.04	40	40	40	40
BAHAMAS	122.55	9.18	10	10	10	10
BAHAMAS (MOBILE)	157.28	34.72	10	10	10	10
BAHRAIN	168.51	30.64	10	10	10	10
BAHRAIN (MOBILE)	203.24	56.16	10	10	10	10
BANGLADESH	122.55	6.12	10	10	10	10
BANGLADESH (MOBILE)	157.28	10.22	10	10	10	10
BARBADOS	122.55	9.18	30	30	30	30
BARBADOS (MOBILE)	157.28	34.72	30	30	30	30
BELARUS	122.55	30.64	50	50	50	50
BELARUS (MOBILE)	157.28	56.16	50	50	50	50

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <i>(Not available to new customers)</i>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
BELGIUM	51.07	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
BELGIUM (MOBILE)	87.83	30.64	10	10	10	10
BELIZE	168.51	30.64	50	50	50	50
BELIZE (MOBILE)	203.24	56.16	50	50	50	50
BENIN	168.51	30.64	40	40	40	40
BENIN (MOBILE)	203.24	56.16	40	40	40	40
BERMUDA	122.55	9.18	10	10	10	10
BERMUDA (MOBILE)	157.28	34.72	10	10	10	10
BHUTAN	168.51	30.64	30	30	30	30
BHUTAN (MOBILE)	203.24	56.16	30	30	30	30
BOLIVIA	168.51	30.64	30	30	30	30
BOLIVIA (MOBILE)	203.24	56.16	30	30	30	30
BOSNIA-HERZEGOVINA	122.55	18.38	30	30	30	30
BOSNIA-HERZEGOVINA (MOBILE)	157.28	43.91	30	30	30	30
BOTSWANA	168.51	18.38	30	30	30	30
BOTSWANA (MOBILE)	203.24	43.91	30	30	30	30
BRAZIL	168.51	6.12	10	10	10	10
BRAZIL (MOBILE)	203.24	30.64	10	10	10	10
BRUNEI	168.51	18.38	10	10	10	10
BRUNEI (MOBILE)	203.24	43.91	10	10	10	10
BULGARIA	105.19	9.18	30	30	30	30
BULGARIA (MOBILE)	139.91	34.72	30	30	30	30
BURKINA FASO	168.51	30.64	40	40	40	40
BURKINA FASO (MOBILE)	203.24	56.16	40	40	40	40
BURUNDI	168.51	30.64	30	30	30	30
BURUNDI (MOBILE)	203.24	56.16	30	30	30	30
CAMBODIA	168.51	61.28	20	20	20	20
CAMBODIA (MOBILE)	203.24	86.81	20	20	20	20
CAMEROON	168.51	18.38	40	40	40	40
CAMEROON (MOBILE)	203.24	43.91	40	40	40	40
CANADA	30.64	3.06	20	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter (1)
CAPE VERDE	168.51	40.85	50	50	50	50
CAPE VERDE (MOBILE)	203.24	66.38	50	50	50	50
CAYMAN ISLANDS	122.55	18.38	20	20	20	20
CAYMAN ISLANDS (MOBILE)	157.28	43.91	20	20	20	20
CENTRAL AFRICAN REPUBLIC	168.51	40.85	100	100	100	100
CENTRAL AFRICAN REPUBLIC (MOBILE)	203.24	66.38	100	100	100	100
CHAD	168.51	40.85	40	40	40	40
CHAD (MOBILE)	203.24	66.38	40	40	40	40
CHILE	168.51	6.12	10	10	10	10
CHILE (MOBILE)	203.24	30.64	10	10	10	10
CHINA	168.51	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <i>(Not available to new customers)</i>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
CHINA (MOBILE)	203.24	30.64	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (l)
CHRISTMAS ISLANDS	151.14	3.06	100	100	100	100
COCOS ISLANDS	151.14	3.06	100	100	100	100
COLOMBIA	168.51	18.38	10	10	10	10
COLOMBIA (MOBILE)	203.24	43.91	10	10	10	10
COMOROS ISLANDS	168.51	61.28	70	70	70	70
COMOROS ISLANDS (MOBILE)	203.24	86.81	70	70	70	70
CONGO	168.51	30.64	80	80	80	80
CONGO (DR)	203.24	40.85	70	70	70	70
CONGO (DR) (MOBILE)	231.83	66.38	70	70	70	70
CONGO (MOBILE)	267.57	56.16	80	80	80	80
COOK ISLANDS	168.51	81.7	100	100	100	100
COOK ISLANDS (MOBILE)	203.24	107.24	100	100	100	100
COSTA RICA	168.51	18.38	10	10	10	10
COSTA RICA (MOBILE)	203.24	43.91	10	10	10	10
Côte d'Ivoire	151.14	30.64	50	50	50	50
Côte d'Ivoire (MOBILE)	185.87	56.16	50	50	50	50
CROATIA	122.55	3.06	20	20	20	20
CROATIA (MOBILE)	157.28	30.64	20	20	20	20
CUBA	168.51	102.13	100	100	100	100
CUBA (MOBILE)	203.24	127.66	100	100	100	100
CYPRUS	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (l)
CYPRUS (MOBILE)	92.93	30.64	10	10	10	10
CZECH REPUBLIC	59.24	3.06	10	10	10	10
CZECH REPUBLIC (MOBILE)	92.93	30.64	10	10	10	10
DENMARK	59.24	3.06	20	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter (l)
DENMARK (MOBILE)	92.93	30.64	20	20	20	20
DIEGO GARCIA	168.51	102.13	100	100	100	100
DIEGO GARCIA (MOBILE)	214.47	127.66	100	100	100	100
DJIBOUTI	168.51	40.85	80	80	80	80
DJIBOUTI (MOBILE)	203.24	66.38	80	80	80	80
DOMINICA	122.55	18.38	30	30	30	30
DOMINICA (MOBILE)	157.28	43.91	30	30	30	30
DOMINICAN REPUBLIC	122.55	18.38	10	10	10	10
DOMINICAN REPUBLIC (MOBILE)	157.28	43.91	10	10	10	10
EAST TIMOR	168.51	102.13	100	100	100	100
EAST TIMOR (MOBILE)	203.24	127.66	100	100	100	100
ECUADOR	168.51	30.64	30	30	30	30
ECUADOR (MOBILE)	203.24	56.16	30	30	30	30
EGYPT	168.51	18.38	20	20	20	20
EGYPT (MOBILE)	203.24	43.91	20	20	20	20
EL SALVADOR	168.51	30.64	50	50	50	50
EL SALVADOR (MOBILE)	203.24	56.16	50	50	50	50

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(l) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
EQUATORIAL GUINEA	168.51	40.85	50	50	50	50
EQUATORIAL GUINEA (MOBILE)	203.24	66.38	50	50	50	50
ERITREA	168.51	40.85	50	50	50	50
ERITREA (MOBILE)	203.24	66.38	50	50	50	50
ESTONIA	122.55	6.12	30	30	30	30
ESTONIA (MOBILE)	157.28	30.64	30	30	30	30
ETHIOPIA	168.51	30.64	50	50	50	50
ETHIOPIA (MOBILE)	203.24	56.16	50	50	50	50
FALKLAND ISLANDS	168.51	61.28	100	100	100	100
FAROE ISLANDS	59.24	30.64	30	30	30	30
FAROE ISLANDS (MOBILE)	92.93	56.16	30	30	30	30
FIJI	168.51	40.85	40	40	40	40
FIJI (MOBILE)	203.24	66.38	40	40	40	40
FINLAND	59.24	6.12	20	20	20	20
FINLAND (MOBILE)	92.93	30.64	20	20	20	20
FRANCE	51.07	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
FRANCE (MOBILE)	87.83	30.64	10	10	10	10
FRENCH GUIANA	168.51	30.64	20	20	20	20
FRENCH GUIANA (MOBILE)	203.24	56.16	20	20	20	20
FRENCH POLYNESIA	168.51	40.85	50	50	50	50
FRENCH POLYNESIA (MOBILE)	203.24	66.38	50	50	50	50
GABON	168.51	30.64	80	80	80	80
GABON (MOBILE)	203.24	56.16	80	80	80	80
GAMBIA	168.51	30.64	80	80	80	80
GAMBIA (MOBILE)	203.24	56.16	80	80	80	80
GEORGIA	168.51	18.38	20	20	20	20
GEORGIA (MOBILE)	203.24	43.91	20	20	20	20
GERMANY	51.07	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
GERMANY (MOBILE)	87.83	30.64	10	10	10	10
GHANA	168.51	9.18	20	20	20	20
GHANA (MOBILE)	203.24	34.72	20	20	20	20
GIBRALTAR	59.24	6.12	20	20	20	20
GIBRALTAR (MOBILE)	92.93	30.64	20	20	20	20
GREECE	44.93	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
GREECE (MOBILE)	81.7	30.64	10	10	10	10
GREENLAND	168.51	61.28	100	100	100	100
GREENLAND (MOBILE)	203.24	86.81	100	100	100	100
GRENADA	139.91	18.38	30	30	30	30
GRENADA (MOBILE)	168.51	43.91	30	30	30	30
GUADELOUPE	168.51	18.38	30	30	30	30
GUADELOUPE (MOBILE)	203.24	43.91	30	30	30	30
GUAM	168.51	30.64	10	10	10	10

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)**</b>
GUAM (MOBILE)	203.24	56.16	10	10	10	10
GUATEMALA	168.51	30.64	20	20	20	20
GUATEMALA (MOBILE)	203.24	56.16	20	20	20	20
GUINEA	168.51	30.64	90	90	90	90
GUINEA (MOBILE)	203.24	56.16	90	90	90	90
GUINEA-BISSAU	168.51	81.7	100	100	100	100
GUINEA-BISSAU (MOBILE)	203.24	107.24	100	100	100	100
GUYANA	168.51	40.85	50	50	50	50
GUYANA (MOBILE)	203.24	66.38	50	50	50	50
HAITI	168.51	30.64	50	50	50	50
HAITI (MOBILE)	203.24	56.16	50	50	50	50
HONDURAS	168.51	30.64	40	40	40	40
HONDURAS (MOBILE)	203.24	56.16	40	40	40	40
HONG KONG	92.93	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
HONG KONG (MOBILE)	127.66	28.59	10	10	10	10
HUNGARY	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
HUNGARY (MOBILE)	92.93	30.64	10	10	10	10
ICELAND	122.55	6.12	20	20	20	20
ICELAND (MOBILE)	157.28	30.64	20	20	20	20
INDIA	105.19	6.12	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
INDIA (MOBILE)	139.91	10.22	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
INDONESIA	168.51	18.38	20	20	20	20
INDONESIA (MOBILE)	203.24	43.91	20	20	20	20
INTERNATIONAL FREEPHONE	0	0	0	0	0	0
INTERNATIONAL PRS	389.11	294.29	294.29	294.29	294.29	294.29
IRAN	168.51	9.18	20	20	20	20
IRAN (MOBILE)	203.24	34.72	20	20	20	20
IRAQ	168.51	18.38	20	20	20	20
IRAQ (MOBILE)	214.47	43.9	20	20	20	20
IRELAND	30.64	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
IRELAND (MOBILE)	64.34	30.64	10	10	10	10
ISRAEL	122.55	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
ISRAEL (MOBILE)	157.28	30.64	10	10	10	10
ITALY	51.07	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
ITALY (MOBILE)	87.83	30.64	10	10	10	10
JAMAICA	122.55	6.12	30	30	30	30
JAMAICA (MOBILE)	157.28	30.64	30	30	30	30
JAPAN	105.19	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
\* Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
JAPAN (MOBILE)	139.91	30.64	10	10	10	10
JORDAN	168.51	18.38	10	10	10	10
JORDAN (MOBILE)	203.24	43.91	10	10	10	10
KAZAKHSTAN	122.55	30.64	20	20	20	20
KAZAKHSTAN (MOBILE)	157.28	56.16	20	20	20	20
KENYA	168.51	18.38	30	30	30	30
KENYA (MOBILE)	203.24	43.91	30	30	30	30
KIRIBATI	168.51	81.7	100	100	100	100
KIRIBATI (MOBILE)	203.24	107.24	100	100	100	100
KOREA (NORTH)	231.83	81.7	80	80	80	80
KOREA (SOUTH)	267.57	6.12	10	10	10	10
KOREA (SOUTH) (MOBILE)	302.3	30.64	10	10	10	10
KUWAIT	168.51	18.38	30	30	30	30
KUWAIT (MOBILE)	203.24	43.91	30	30	30	30
KYRGYZSTAN	122.55	30.64	30	30	30	30
KYRGYZSTAN (MOBILE)	157.28	56.16	30	30	30	30
LAOS PDR	168.51	40.85	20	20	20	20
LAOS PDR (MOBILE)	203.24	66.38	20	20	20	20
LATVIA	105.19	6.12	20	20	20	20
LATVIA (MOBILE)	139.91	30.64	20	20	20	20
LEBANON	168.51	18.38	30	30	30	30
LEBANON (MOBILE)	203.24	43.91	30	30	30	30
LESOTHO	168.51	30.64	40	40	40	40
LESOTHO (MOBILE)	203.24	56.16	40	40	40	40
LIBERIA	168.51	30.64	60	60	60	60
LIBERIA (MOBILE)	203.24	56.16	60	60	60	60
LIBYA	105.19	30.64	60	60	60	60
LIBYA (MOBILE)	139.91	56.16	60	60	60	60
LIECHTENSTEIN	59.24	9.18	30	30	30	30
LIECHTENSTEIN (MOBILE)	92.93	34.72	30	30	30	30
LITHUANIA	122.55	6.12	20	20	20	20
LITHUANIA (MOBILE)	157.28	30.64	20	20	20	20
LUXEMBOURG	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
LUXEMBOURG (MOBILE)	92.93	30.64	10	10	10	10
MACAO	168.51	24.51	10	10	10	10
MACAO (MOBILE)	203.24	50.04	10	10	10	10
MACEDONIA	105.19	18.38	20	20	20	20
MACEDONIA (MOBILE)	139.91	43.91	20	20	20	20
MADAGASCAR	168.51	30.64	60	60	60	60
MADAGASCAR (MOBILE)	203.24	56.16	60	60	60	60
MALAWI	168.51	18.38	30	30	30	30
MALAWI (MOBILE)	203.24	43.91	30	30	30	30
MALAYSIA	105.19	6.12	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
MALAYSIA (MOBILE)	139.91	30.64	10	10	10	10
MALDIVES	168.51	40.85	100	100	100	100

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
MALDIVES (MOBILE)	203.24	66.38	100	100	100	100
MALI	168.51	40.85	50	50	50	50
MALI (MOBILE)	203.24	66.38	50	50	50	50
MALTA	59.24	9.18	20	20	20	20
MALTA (MOBILE)	92.93	34.72	20	20	20	20
MARSHALL ISLANDS	168.51	40.85	40	40	40	40
MARSHALL ISLANDS (MOBILE)	214.47	66.38	40	40	40	40
MARTINIQUE	168.51	18.38	20	20	20	20
MARTINIQUE (MOBILE)	203.24	43.91	20	20	20	20
MAURITANIA	168.51	30.64	40	40	40	40
MAURITANIA (MOBILE)	203.24	56.16	40	40	40	40
MAURITIUS	168.51	30.64	20	20	20	20
MAURITIUS (MOBILE)	203.24	56.16	20	20	20	20
MAYOTTE	168.51	30.64	100	100	100	100
MAYOTTE (MOBILE)	203.24	56.16	100	100	100	100
MEXICO	168.51	9.18	20	20	20	20
MEXICO (MOBILE)	203.24	34.72	20	20	20	20
MICRONESIA	168.51	30.64	40	40	40	40
MOLDOVA	168.51	18.38	30	30	30	30
MOLDOVA (MOBILE)	203.24	43.91	30	30	30	30
MONACO	59.24	6.12	20	20	20	20
MONACO (MOBILE)	92.93	30.64	20	20	20	20
MONGOLIA	168.51	40.85	20	20	20	20
MONGOLIA (MOBILE)	203.24	66.38	20	20	20	20
MONTENEGRO	105.19	18.38	60	60	60	60
MONTENEGRO (MOBILE)	139.91	43.91	60	60	60	60
MONTSERRAT	122.55	30.64	30	30	30	30
MONTSERRAT (MOBILE)	157.28	56.16	30	30	30	30
MOROCCO	105.19	18.38	20	20	20	20
MOROCCO (MOBILE)	139.91	43.91	20	20	20	20
MOZAMBIQUE	168.51	24.51	20	20	20	20
MOZAMBIQUE (MOBILE)	203.24	50.04	20	20	20	20
MYANMAR (BURMA)	231.83	40.85	60	60	60	60
MYANMAR (BURMA) (MOBILE)	267.57	66.38	60	60	60	60
N. MARIANAS IS.	168.51	61.28	10	10	10	10
N. MARIANAS IS. (MOBILE)	203.24	86.81	10	10	10	10
NAMIBIA	168.51	18.38	20	20	20	20
NAMIBIA (MOBILE)	203.24	43.91	20	20	20	20
NAURU	168.51	102.13	100	100	100	100
NAURU (MOBILE)	203.24	127.66	100	100	100	100
NEPAL	168.51	61.28	30	30	30	30
NEPAL (MOBILE)	203.24	86.81	30	30	30	30
NETHERLANDS	44.93	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
NETHERLANDS (MOBILE)	81.7	30.64	10	10	10	10
NEW CALEDONIA	168.51	40.85	50	50	50	50

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
NEW CALEDONIA (MOBILE)	203.24	66.38	50	50	50	50
NEW ZEALAND	59.24	3.06	20	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter (l)
NEW ZEALAND (MOBILE)	92.93	30.64	20	20	20	20
NICARAGUA	168.51	30.64	30	30	30	30
NICARAGUA (MOBILE)	203.24	56.16	30	30	30	30
NIGER	168.51	18.38	30	30	30	30
NIGER (MOBILE)	203.24	43.91	30	30	30	30
NIGERIA	168.51	9.18	20	20	20	20
NIGERIA (MOBILE)	203.24	34.72	20	20	20	20
NIUE ISLANDS	168.51	81.7	100	100	100	100
NIUE ISLANDS (MOBILE)	203.24	107.24	100	100	100	100
NORFOLK ISLANDS	168.51	102.13	100	100	100	100
NORFOLK ISLANDS (MOBILE)	203.24	127.66	100	100	100	100
NORWAY	59.24	3.06	20	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter (l)
NORWAY (MOBILE)	92.93	30.64	20	20	20	20
OMAN	168.51	30.64	30	30	30	30
OMAN (MOBILE)	203.24	56.16	30	30	30	30
PAKISTAN	105.19	6.12	20	20	20	20
PAKISTAN (MOBILE)	139.91	10.22	20	20	20	20
PALAU	168.51	61.28	60	60	60	60
PALESTINE	92.93	18.38	40	40	40	40
PALESTINE (MOBILE)	127.66	43.91	40	40	40	40
PANAMA	168.51	18.38	20	20	20	20
PANAMA (MOBILE)	203.24	43.91	20	20	20	20
PAPUA NEW GUINEA	168.51	81.7	80	80	80	80
PAPUA NEW GUINEA (MOBILE)	203.24	107.24	80	80	80	80
PARAGUAY	168.51	24.51	20	20	20	20
PARAGUAY (MOBILE)	203.24	50.04	20	20	20	20
PERU	168.51	40.85	10	10	10	10
PERU (MOBILE)	203.24	66.38	10	10	10	10
PHILIPPINES	168.51	9.18	30	30	30	30
PHILIPPINES (MOBILE)	203.24	34.72	30	30	30	30
POLAND	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (l)
POLAND (MOBILE)	92.93	30.64	10	10	10	10
PORTUGAL	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (l)
PORTUGAL (MOBILE)	92.93	30.64	10	10	10	10
PUERTO RICO	122.55	6.12	10	10	10	10
QATAR	168.51	24.51	40	40	40	40
QATAR (MOBILE)	203.24	50.04	40	40	40	40
REUNION	168.51	18.38	20	20	20	20
REUNION (MOBILE)	203.24	43.91	20	20	20	20
ROMANIA	122.55	6.12	10	10	10	10

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(l) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
ROMANIA (MOBILE)	157.28	30.64	10	10	10	10
RUSSIA	122.55	6.12	10	10	10	10
RUSSIA (MOBILE)	157.28	30.64	10	10	10	10
RWANDESE REPUBLIC	168.51	24.51	30	30	30	30
RWANDESE REPUBLIC (MOBILE)	203.24	50.04	30	30	30	30
SAMOA (US)	231.83	30.64	10	10	10	10
SAMOA (US) (MOBILE)	267.57	56.16	10	10	10	10
SAMOA (WESTERN)	302.3	40.85	50	50	50	50
SAMOA (WESTERN) (MOBILE)	337.02	66.38	50	50	50	50
SAN MARINO	59.24	3.06	100	100	100	100
SAN MARINO (MOBILE)	92.93	28.59	100	100	100	100
SAO TOME & PRINCIPE	168.51	102.13	100	100	100	100
SAO TOME & PRINCIPE (MOBILE)	203.24	127.66	100	100	100	100
SAUDI ARABIA	168.51	18.38	20	20	20	20
SAUDI ARABIA (MOBILE)	203.24	43.91	20	20	20	20
SENEGAL	168.51	30.64	40	40	40	40
SENEGAL (MOBILE)	203.24	56.16	40	40	40	40
SERBIA	105.19	18.38	30	30	30	30
SERBIA (MOBILE)	139.91	43.91	30	30	30	30
SEYCHELLES	168.51	18.38	100	100	100	100
SEYCHELLES (MOBILE)	203.24	43.91	100	100	100	100
SIERRA LEONE	168.51	24.51	80	80	80	80
SIERRA LEONE (MOBILE)	203.24	50.04	80	80	80	80
SINGAPORE	92.93	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
SINGAPORE (MOBILE)	127.66	30.64	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
SLOVAKIA	75.57	3.06	20	20	20	20
SLOVAKIA (MOBILE)	110.3	30.64	20	20	20	20
SLOVENIA	105.19	3.06	20	20	20	20
SLOVENIA (MOBILE)	139.91	30.64	20	20	20	20
SOLOMON ISLANDS	168.51	102.13	100	100	100	100
SOLOMON ISLANDS (MOBILE)	203.24	127.66	100	100	100	100
SOMALIA	168.51	61.28	100	100	100	100
SOMALIA (MOBILE)	203.24	86.81	100	100	100	100
SOUTH AFRICA	105.19	3.06	20	20	20	20
SOUTH AFRICA (MOBILE)	139.91	30.64	20	20	20	20
SOUTH SUDAN	168.51	24.51	40	40	40	40
SOUTH SUDAN (MOBILE)	203.24	50.04	40	40	40	40
SPAIN	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
SPAIN (MOBILE)	92.93	30.64	10	10	10	10
SRI LANKA	151.14	18.38	30	30	30	30
SRI LANKA (MOBILE)	185.87	43.91	30	30	30	30
ST HELENA	168.51	102.13	100	100	100	100

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)^</b>	<b>Talk International £10 Call Rate (ppm)#</b>	<b>MultiTalk Call Rate (ppm)~</b>
ST KITTS & NEVIS	122.55	18.38	30	30	30	30
ST KITTS & NEVIS (MOBILE)	157.28	43.91	30	30	30	30
ST LUCIA	122.55	9.18	30	30	30	30
ST LUCIA (MOBILE)	157.28	34.72	30	30	30	30
St Pierre & Miquelon	122.55	30.64	100	100	100	100
ST PIERRE & MIQUELON (MOBILE)	157.28	56.16	100	100	100	100
ST VINCENT & GRENADINES	122.55	18.38	30	30	30	30
ST VINCENT & GRENADINES (MOBILE)	157.28	43.91	30	30	30	30
SUDAN	168.51	24.51	40	40	40	40
SUDAN (MOBILE)	203.24	50.04	40	40	40	40
SURINAME	168.51	40.85	40	40	40	40
SURINAME (MOBILE)	203.24	66.38	40	40	40	40
SWAZILAND	168.51	18.38	20	20	20	20
SWAZILAND (MOBILE)	203.24	43.91	20	20	20	20
SWEDEN	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
SWEDEN (MOBILE)	92.93	30.64	10	10	10	10
SWITZERLAND	59.24	3.06	20	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter (1)
SWITZERLAND (MOBILE)	92.93	30.64	20	20	20	20
SYRIA	168.51	61.28	30	30	30	30
SYRIA (MOBILE)	203.24	86.81	30	30	30	30
TAIWAN	168.51	6.12	10	10	10	10
TAIWAN (MOBILE)	203.24	30.64	10	10	10	10
TAJIKISTAN	139.91	24.51	30	30	30	30
TAJIKISTAN (MOBILE)	168.51	50.04	30	30	30	30
TANZANIA	168.51	18.38	40	40	40	40
TANZANIA (MOBILE)	203.24	43.91	40	40	40	40
THAILAND	168.51	6.12	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
THAILAND (MOBILE)	203.24	30.64	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
TOGOLESE REPUBLIC	168.51	30.64	80	80	80	80
TOGOLESE REPUBLIC (MOBILE)	203.24	56.16	80	80	80	80
TOKELAU	168.51	81.7	100	100	100	100
TOKELAU (MOBILE)	203.24	107.24	100	100	100	100
TONGA	168.51	40.85	80	80	80	80
TONGA (MOBILE)	203.24	66.38	80	80	80	80
TRINIDAD & TOBAGO	122.55	6.12	10	10	10	10
TRINIDAD & TOBAGO (MOBILE)	157.28	30.64	10	10	10	10
TUNISIA	122.55	18.38	60	60	60	60
TUNISIA (MOBILE)	157.28	43.91	60	60	60	60
TURKEY	105.19	8.16	10	10	10	10
TURKEY (MOBILE)	139.91	33.7	10	10	10	10

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations** (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

<b>VM Charge Band</b>	<b>Standard Call Rate (ppm)</b>	<b>Talk International Call Rate* (ppm)</b> <small>(Not available to new customers)</small>	<b>Talk International £2 Call Rate† (ppm)</b>	<b>Talk International £5 Call Rate (ppm)‡</b>	<b>Talk International £10 Call Rate (ppm)‡</b>	<b>MultiTalk Call Rate (ppm)‡</b>
TURKMENISTAN	139.91	24.51	20	20	20	20
TURKMENISTAN (MOBILE)	168.51	50.04	20	20	20	20
TURKS & CAICOS ISLANDS	122.55	18.38	30	30	30	30
TURKS & CAICOS ISLANDS (MOBILE)	157.28	43.91	30	30	30	30
TUVALU	168.51	61.28	100	100	100	100
TUVALU (MOBILE)	203.24	86.81	100	100	100	100
UGANDA	168.51	18.38	30	30	30	30
UGANDA (MOBILE)	203.24	43.91	30	30	30	30
UKRAINE	122.55	18.38	20	20	20	20
UKRAINE (MOBILE)	157.28	43.91	20	20	20	20
UNITED ARAB EMIRATES	168.51	18.38	30	30	30	30
UNITED ARAB EMIRATES (MOBILE)	203.24	43.91	30	30	30	30
URUGUAY	168.51	18.38	20	20	20	20
URUGUAY (MOBILE)	203.24	43.91	20	20	20	20
USA	30.64	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
UZBEKISTAN	122.55	18.38	20	20	20	20
UZBEKISTAN (MOBILE)	157.28	43.91	20	20	20	20
VANUATU	168.51	81.7	70	70	70	70
VANUATU (MOBILE)	203.24	107.24	70	70	70	70
VATICAN CITY STATE	59.24	3.06	10	250 inclusive minutes, 2 ppm thereafter	1000 inclusive minutes, 1 ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
VENEZUELA	168.51	9.18	10	10	10	10
VENEZUELA (MOBILE)	203.24	34.72	10	10	10	10
VIETNAM	168.51	61.28	10	10	10	10
VIETNAM (MOBILE)	203.24	86.81	10	10	10	10
VIRGIN ISLANDS (UK)	231.83	30.64	30	30	30	30
VIRGIN ISLANDS (UK) (MOBILE)	267.57	56.16	30	30	30	30
VIRGIN ISLANDS (US)	302.3	9.18	10	10	10	10
VIRGIN ISLANDS (US) (MOBILE)	337.02	34.72	10	10	10	10
WALLIS & FUTUNA	168.51	102.13	100	100	100	100
YEMEN (AR & PDR)	203.24	40.85	40	40	40	40
YEMEN (AR & PDR) (MOBILE)	231.83	66.38	40	40	40	40
ZAMBIA	168.51	3.06	20	20	20	20
ZAMBIA (MOBILE)	203.24	30.64	20	20	20	20
ZIMBABWE	168.51	9.18	30	30	30	30
ZIMBABWE (MOBILE)	203.24	34.72	30	30	30	30

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

‡ Subject to subscription to Talk International £5.  
‡ Subject to subscription to Talk International £10.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.  
‡ Subject to subscription to a MultiTalk Plan.

**Call rates to international destinations**

<b>Destination</b>	<b>Call Connection Fee (pence)</b>	<b>Standard Call Rate (ppm)</b>		<b>Call rates on all other Add Ons (ppm)</b>	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
Satellite Phones	208.7	365.21	365.21	365.21	365.21

## Calls rates to fixed-fee numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FF0	10.22	0	0
FF1	25.53	0	0
FF10	26.55	0	0
FF11	61.28	0	0
FF12	76.59	0	0
FF13	102.13	0	0
FF14	91.91	0	0
FF15	81.7	0	0
FF16	15.32	0	0
FF17	20.43	0	0
FF18	40.85	0	0
FF19	40.85	0	0
FF2	51.07	0	0
FF20	45.95	0	0
FF21	153.19	0	0
FF24	81.7	0	0
FF25	122.55	0	0
FF26	127.66	0	0
FF27	132.76	0	0
FF28	10.22	0	0
FF29	5.1	0	0
FF3	26.55	0	0
FF30	66.38	0	0
FF31	15	0	0
FF32	86.81	0	0
FF33	33.72	0	0
FF34	102.13	0	0
FF35	153.19	0	0
FF36	50	0	0
FF37	60	0	0
FF38	70	0	0
FF39	110	0	0
FF40	130	0	0
FF41	140	0	0
FF42	40	0	0
FF43	30	0	0
FF44	80	0	0
FF6	30.64	0	0
FF8	18.89	0	0
FF9	43.91	0	0

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FM1	15.94	19.35	14.25
FM10	15.94	31.61	24.46
FM11	15.94	31.61	24.46
FM12	15.94	31.61	24.46
FM13	15.94	31.61	24.46
FM14	15.94	31.61	24.46
FM15	15.94	31.61	24.46
FM16	15.94	31.61	24.46
FM17	15.94	31.61	24.46
FM2	15.94	31.61	24.46
FM3	15.94	19.35	14.25
FM4	15.94	19.35	14.25
FM5	15.94	19.35	14.25
FM6	15.94	31.61	24.46
FM7	15.94	31.61	24.46
FM8	15.94	31.61	24.46
FREE	0	0	0
FW1	15.94	15.05	15.05
FW10	15.94	10.22	10.22
FW12	15.94	13.2	13.2
FW2	15.94	14.25	11.86
FW3	15.94	15.84	12.65
FW4	15.94	15.39	9.4
FW5	15.94	14.37	11.63
FW6	15.94	13.2	10.57
FW7	15.94	12.26	12.26
FW8	15.94	18.38	14.3
FW9	15.94	16.81	16.81
I1	15.94	8.16	8.16
I10	15.94	10.22	10.22
I11	15.94	10.22	10.22
I12	15.94	10.22	10.22
I13	15.94	5.1	4.08
I14	15.94	7.19	4.64
I15	15.94	7.19	4.13
I16	15.94	4.08	4.04
I17	15.94	4.08	0.98
I18	15.94	3.57	0.92
I19	15.94	3.57	0.87
I2	15.94	10.22	10.22
I20	15.94	3.57	1.02
I21	15.94	7.13	5.1
I22	15.94	3.06	1.02
I23	15.94	3.06	1.02
I24	15.94	4.08	2.04

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
I25	15.94	3.06	1.02
I26	15.94	4.08	2.04
I3	15.94	5.1	5.1
I30	15.94	8.16	7.13
I33	15.94	9.18	8.16
I4	15.94	4.08	4.08
I5	15.94	5.1	5.1
I8	15.94	8.16	8.16
I9	15.94	6.12	6.12
IN	11.24	3.06	3.06
INF1	15.94	15.32	15.32
MB1	15.94	30.64	20.43
MM1	15.32	5.1	5.1
MM2	25.53	5.1	5.1
MM3	51.07	4.08	1.53
MM4	15.32	4.08	1.53
MM5	20.43	4.08	1.53
MM6	25.53	4.08	4.08
MM7	25.53	5.1	2.55
MS1	15.94	13.28	7.14
N3	15.94	9.94	9.94
P0	15.94	153.19	153.19
P1	15.94	56.28	46.07
P10	15.94	51.07	51.07
P11	15.94	137.98	137.98
P12	15.94	25.53	25.53
P13	15.94	25.65	25.65
P14	15.94	35.85	35.85
P15	15.94	46.07	46.07
P16	15.94	51.17	51.17
P17	15.94	61.37	61.37
P18	15.94	71.6	71.6
P19	15.94	76.71	76.71
P2	15.94	56.28	51.17
P20	15.94	86.92	86.92
P21	15.94	92.03	92.03
P22	15.94	97.12	97.12
P23	15.94	102.24	102.24
P24	15.94	117.56	117.56
P25	15.94	127.76	127.76
P26	15.94	148.19	148.19
P27	15.94	10.33	10.33
P28	15.94	43.52	30.75
P29	15.94	33.81	19.52
P3	15.94	127.66	127.66

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P30	15.94	61.37	40.96
P31	15.94	19.52	19.52
P32	15.94	23.6	23.6
P33	15.94	132.88	132.88
P34**	61.1	61.28	61.28
P35**	50.9	51.06	51.06
P36**	45.9	49.56	49.56
P37	15.94	13.29	9.26
P38	15.94	11.34	11.34
P39	15.94	12.36	12.36
P4	15.94	56.28	56.28
P40	15.94	13.37	13.37
P41	15.94	14.41	14.41
P42**	10.5	10.52	10.52
P43**	153.1	153.18	153.18
P44**	102.1	102.13	102.13
P5	15.94	56.28	56.28
P59**	110	110	110
P6	15.94	30.75	30.75
P60**	130	130	130
P61**	140	140	140
P7	15.94	76.59	76.59
P8	15.94	81.81	81.81
P9	15.94	15.44	15.44
PG1	15.94	6.12	2.55
PG10	15.94	7.13	7.13
PG11	15.94	8.16	8.16
PG12	15.94	9.18	9.18
PG13	15.94	10.22	10.22
PG14	15.94	10.22	10.22
PG15	15.94	10.22	10.22
PG16	15.94	7.13	7.13
PG17	15.94	7.13	6.12
PG18	15.94	8.16	5.1
PG19	15.94	8.16	5.1
PG2	15.94	9.18	7.13
PG20	15.94	9.18	7.13
PG21	15.94	5	2.04
PG22	15.94	4.08	4.08
PG23	15.94	8.08	4.04
PG24**	5.1	5.11	5.11
PG25**	10.2	10.22	10.22
PG26	15.94	4.08	3.06
PG27	15.94	5.61	5.61
PG28	15.94	6.64	6.64

\*\*Duration charging after 60 seconds.

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
PG3	12.26	4.04	1.52
PG4	15.94	6.12	5.1
PG5	15.94	5.1	4.58
PG6	15.94	12.41	12.41
PG7	15.94	14.26	14.26
PG8	15.94	5.1	5.1
PG9	15.94	6.12	6.12
PN1	15.94	24.51	16.34
PN10	15.94	38.3	35.74
PN11	15.94	50.04	39.83
PN12	15.94	27.57	27.57
PN13	15.94	39.83	39.83
PN14	15.94	38.3	30.13
PN15	15.94	13.28	13.28
PN16	15.94	14.3	14.3
PN17	15.94	15.32	15.32
PN18	15.94	16.34	16.34
PN19	15.94	10.22	10.22
PN2	15.94	51.07	51.07
PN20	15.94	24.51	24.51
PN21	15.94	40.85	40.85
PN22	15.94	10.54	6.79
PN3	15.94	50.04	39.83
PN4	15.94	26.55	26.55
PN5	15.94	17.36	17.36
PN6	15.94	20.43	20.43
PN7	51.07	4.04	1.02
PN8	15.94	20.4	20.4
PN9	15.94	24	24
PNS0	15.94	5.04	5.04
PNS1	15.94	17.07	10.06
PNS2	15.94	32.68	22.47
PNS3	15.94	38.3	25.53
PNS4	15.94	41.92	28.93
Speaking Clock	30.64	0	0
UKL	11.24	10.22	10.22
UKN	11.24	10.22	10.22
UKR	15.94	8.08	4.04