

**Prices**

effective from  
1st October  
2015

011015 Everyday Call Charges V1

# Everyday call charges



# Telephone charges

## Phone packages (including line rental)

Package	Price (per month)
Talk Weekends	£16.99 line rental
Talk Evening & Weekends	£4.60 + £16.99 line rental
Talk Unlimited	£8.00 + £16.99 line rental
Talk Unlimited Extra	£15.00 + £16.99 line rental
Talk Weekends Local <sup>3</sup>	£16.99 line rental
Talk Off Peak <sup>1+2</sup>	£16.99 line rental
Talk Evenings & Weekends Local <sup>1</sup>	£2.50 + £16.99 line rental
Additional standard lines (per line)	£16.99 line rental
Talk Anywhere 200 <sup>1</sup>	£10.00 + £16.99 line rental
Talk Anywhere 400 <sup>1</sup>	£18.80 + £16.99 line rental
Talk Anywhere 800 <sup>1</sup>	£32.20 + £16.99 line rental

Your phone service must be kept for a minimum of 12 months.

<sup>1</sup> Not available to new customers.

<sup>2</sup> Not available with other products such as TV or Broadband.

<sup>3</sup> Previously called 4p Plan and not available to new customers.

Package	Price (per year)
Line Rental Saver <sup>4</sup>	£164.00

<sup>4</sup> £164.00 upfront for a year of Home Phone line rental.

## Add Ons (Additional phone services) - These must be taken with a phone package<sup>5</sup>

Service	Price (per month)
Talk International <sup>6</sup>	£2.25
Talk Mobile <sup>6</sup>	£2.25
Talk 08 £2	£2.00
Talk 08 £5	£5.00
Talk Mobile £2	£2.00
Talk Mobile £5	£5.00
Talk Mobile £10	£10.00
Talk International £2	£2.00
Talk International £5	£5.00
Talk International £10	£10.00
MultiTalk 75	£3.00
MultiTalk 150	£5.00
MultiTalk 1000 <sup>7</sup>	£4.00
MultiTalk 2000 <sup>6+7</sup>	£12.00
Itemised Billing	Free

All chargeable additional phone services must be kept for a minimum of 30 days.

<sup>5</sup> Specified packages are Talk Evening and Weekends and Talk Unlimited.

<sup>6</sup> Not available to new customers.

<sup>7</sup> Must have Talk Unlimited.

# Calling features

Service	Price (per month)
Free Voicemail	Free
1471 Last Calling Number <sup>◇</sup>	Free
141 Number Conceal	Free
Voicemail Plus*	£2.25
Ring Back When Free**	£2.25
Caller Display****	£2.25
Quick Dial	£2.25
Call Divert***	£2.25
Call Barring	£2.25
Call Waiting*	£2.25
Reminder Call	£2.25
3-Way Calling***	£2.25
Sending a text message from your Virgin Phone	10.22p
Anonymous Caller Rejection†	£2.70
Alarm call	£9.18

\* Voicemail and Call Waiting cannot be used on the same phone line.

\*\* Dependant on area. Customers in some areas may incur a charge of 35.74p per use.

\*\*\* The caller is charged only for the call to the dialled number at normal rates. You will be charged for the diverted part of the call from when the call is answered. Each participant in a 3 way call pays the normal dialled rate for the part of the call they dialled.

† This feature is not available as part of a features bundle.

◇ Calling 1471 is free, but if you choose to return the call (that's Option 3) you will be charged 19.2p, in addition to your call charges - just listen to the announcement carefully.

\*\*\*\* Availability depends on area.

## Feature bundles

Bundle	Services Included	Price (per month)
Any combination of two or more features†	See list above	£3.90

† Available on ex-ntl only.

# Direct dialled call charges

Call charges are shown in pence per minute but you will be charged for the time you are connected to the network.

Call durations are accurate to plus or minus 1.1 seconds and rounded up to the next minute.

Charge band periods are accurate to within plus or minus one minute.

Call charges are rounded up to the next penny. A call connection charge of 17.5p per call applies unless otherwise stated.

Please note that VAT is applied at the rate prevailing when your bill is prepared, not when the call is made.

## Call rates to UK local and national numbers

(geographic calls, numbers starting with 01, 02 or 03)

	Daytime	Evening	Weekend
	<i>Monday - Friday 7am - 7pm Pence per minute</i>	<i>Monday - Friday Before 7am &amp; after 7pm Pence per minute</i>	<i>Midnight on Friday to Midnight on Sunday Pence per minute</i>
Talk Off Peak	11.35p	6.1p (for first 60 mins) <sup>1</sup>	6.1p (for first 60 mins) <sup>1</sup>
Talk Weekends	11.35p	11.35p	Included in monthly fee <sup>1</sup>
Talk Evening & Weekends	11.35p	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Unlimited	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Unlimited Extra	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Weekends Local <sup>***</sup>	11.35p	11.35p	Included in monthly fee <sup>1+2</sup>
Talk Evening & Weekends Local <sup>*</sup>	11.35p	Included in monthly fee <sup>1+2</sup>	Included in monthly fee <sup>1+2</sup>

<sup>1</sup> Call connection fee does not apply. 11.35p per minute after 60 minutes. Redial to avoid call charges.

<sup>2</sup> Local (calls to the same or adjacent STD codes) calls are included in monthly fee, national (calls to non local and non adjacent STD) calls are not included.

\* Not available to new customers.

\*\*\* Previously called 4p Plan and not available to new customers.

Chargeable calls to UK local & national numbers, made via the TextDirect service with the 18001 prefix, receive a 80% discount.

## Call rates to Virgin Mobile numbers

Calls to personal numbering services beginning 070XX are not included in our Talk plans.

Virgin Mobile	Standard Call Rate (ppm)		
	Daytime	Evening	Weekend
Talk Weekends	19.35p <sup>4</sup>	14.25p <sup>4</sup>	Included <sup>1</sup>
Talk Evening & Weekends	19.35p <sup>4</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited	Included <sup>1+2</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited Extra	Included <sup>5+6</sup>	Included <sup>5+6</sup>	Included <sup>5+6</sup>
Talk Anywhere	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
Talk Off Peak <sup>**</sup>	19.35p <sup>4</sup>	Included <sup>1</sup>	Included <sup>1</sup>
Talk Weekends Local <sup>***</sup>	19.35p <sup>4</sup>	14.25p <sup>4</sup>	Included <sup>1</sup>
Talk Evening & Weekends Local <sup>*</sup>	19.35p <sup>4</sup>	Included <sup>1</sup>	Included <sup>1</sup>

<sup>1</sup> Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>2</sup> Inclusive calls are for the first 60 minutes of a call, 19.35p per minute thereafter, redial to avoid call charges.

<sup>3</sup> Inclusive calls are for the first 60 minutes of a call, 14.25p per minute thereafter, redial to avoid call charges.

<sup>4</sup> Call rates for customers with Talk Mobile £2 are 10p daytime and 10p evening, and customers on the legacy Talk Mobile product the rates are 12.97p daytime and 9.54p evening.

<sup>5</sup> Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes of a call, 5p per minute thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>6</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

Calls to 'active' Virgin Mobile numbers are free. As with your landline calls, re-dial before 60 mins to avoid call charges. To be "active", the Virgin Mobile number called must have originated a chargeable outbound event (call, SMS, data session) within the previous 90 days. Remember that if you call a Virgin Mobile number that is roaming overseas, that number will still be charged any applicable roaming tariff, even though your part of the call may be free. Please note that new activations (e.g. new connections or numbers ported into Virgin Mobile) may take up to 72 hours to be recorded by our landline billing systems. Calls made prior to the number being recorded will be charged at the standard rate.

\* Not available to new customers.

\*\* Not available with other products such as TV or Broadband.

\*\*\* Previously called 4p plan and not available to new customers.

## Call rates to other UK mobile phones<sup>(1)</sup>

Other UK Mobiles	Standard Call Rate (ppm)	
	Daytime	Evening
Standard	19.35	14.25
Talk Unlimited Extra	Included <sup>2</sup>	Included <sup>2</sup>
Talk Mobile	12.97	9.54
Talk Mobile £2 <sup>(1)</sup>	10	10
Talk Mobile £5 <sup>(1)</sup>	5	5
Talk Mobile £10 <sup>*** (1)</sup>	Included	Included
MultiTalk 75 <sup>(1)</sup>	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
MultiTalk 150 <sup>(1)</sup>	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
MultiTalk 1000 <sup>(1)</sup>	1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
MultiTalk 2000 <sup>(1)</sup>	2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
Talk Weekends Local* - Calls to O2 number ranges	25.48	24.46
Talk Weekends Local* - Calls to T-Mobile number ranges	29.56	21.39
Talk Weekends Local* - Calls to Orange number ranges	28.54	22.42
Talk Weekends Local* - Calls to Vodafone number ranges	26.5	15.27
Talk Weekends Local* - Calls to Three number ranges	31.61	24.46

\* Previously called 4p plan and not available to new customers.

\*\* Not available to new customers.

\*\*\* 60 minute rule applies. Calls over 60 minutes will cost 5p a minute from the 60th minute.

<sup>(1)</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

<sup>2</sup> Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 5ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.

Chargeable calls to UK mobiles, made via the TextDirect service with the 18001 prefix, receive a 20% discount.

## Call rates to service numbers

Calls to UK service numbers with the 084, 087, 09 & 118 number ranges will be charged at our standard access charge plus the applicable service charge.

Access Charge	
084, 087, 09, 118	10.25

## Call rates to 08 numbers

Calls to 080 numbers are always freephone

	Dialled number	Daytime	Evening	Weekend
Talk Weekends	0845	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Evening & Weekends	0845	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Chargeable <sup>2</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Unlimited	0845	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Unlimited Extra	0845	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	0870	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Anywhere	0845	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Off Peak**	0845	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Chargeable <sup>2</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Weekends Local***	0845	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Evening & Weekends Local*	0845	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Chargeable <sup>2</sup>	Included <sup>1</sup>	Included <sup>1</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk 08 £2	0845	250 inclusive minutes (shared across 0845/0870), charges apply thereafter.		
	0870			
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk 08 £5	0845	250 inclusive minutes (shared across 0845/0870 and other 08), charges apply thereafter.		
	0870			
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
MultiTalk 75	0845	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), charges apply thereafter.		
	0870			
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
MultiTalk 150	0845	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), charges apply thereafter.		
	0870			
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
MultiTalk 1000	0845	1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), charges apply thereafter.		
	0870			
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
MultiTalk 2000	0845	2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), charges apply thereafter.		
	0870			
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>

\* Previously called 4p plan and not available to new customers.

\*\* Not available to new customers.

\*\*\* 60 minute rule applies. Calls over 60 minutes will cost 5p a minute from the 60th minute.

<sup>1</sup> Call connection fee does not apply. Calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>2</sup> Where charges apply, these include our standard access charge and the applicable service charge. For details please see 'Call Charges By Dial Code'.

## Service charge rates to service numbers

Charge Band	Pence Per Call	Pence Per Minute	Charge Band	Pence Per Call	Pence Per Minute
SC001	0	0	SC041	0	200
SC002	0	1	SC042	0	220
SC003	0	2	SC043	0	250
SC004	0	3	SC044	0	300
SC005	0	4	SC045	0	360
SC006	0	5	SC046	5	0
SC007	0	6	SC047	10	0
SC008	0	7	SC048	15	0
SC009	0	8	SC049	25	0
SC010	0	9	SC050	30	0
SC011	0	10	SC051	35	0
SC012	0	11	SC052	40	0
SC013	0	12	SC053	48	0
SC014	0	13	SC054	50	0
SC015	0	15	SC055	70	0
SC016	0	20	SC056	75	0
SC017	0	25	SC057	100	0
SC018	0	30	SC058	145	0
SC019	0	35	SC059	150	0
SC020	0	36	SC060	200	0
SC021	0	40	SC061	250	0
SC022	0	45	SC062	300	0
SC023	0	46	SC063	400	0
SC024	0	50	SC064	500	0
SC025	0	55	SC065	600	0
SC026	0	60	SC066	77	155
SC027	0	65	SC067	80	25
SC028	0	70	SC068	399	139
SC029	0	75	SC069	499	135
SC030	0	80	SC070**	550	275
SC031	0	90	SC071**	574	299
SC032	0	95	SC072**	698	349
SC033	0	99	SC073**	0	250
SC034	0	100	SC074**	5	5
SC035	0	110	SC075**	10	10
SC036	0	120	SC076**	40	40
SC037	0	145	SC077**	70	70
SC038	0	150	SC078**	150	150
SC039	0	155	SC079**	200	200
SC040	0	180	SC080**	445	257

\*\* Duration charging after 60 seconds.



## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

Calls from Northern Ireland to the Irish Republic are charged at the call rates to UK local and national numbers. Calls to mobiles registered in the Irish Republic will be charged at the rates for Ireland.

For other destinations, if we haven't shown a separate mobile rate, it'll be the same as the standard call rate.

All calls to International Special Service numbers will be charged at International Mobile rates.

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
AFGHANISTAN	168.51	40.85	50	50	50	50
AFGHANISTAN (MOBILE)	203.24	66.38	50	50	50	50
ALBANIA	105.19	18.38	20	20	20	20
ALBANIA (MOBILE)	139.91	43.91	20	20	20	20
ALGERIA	105.19	30.64	30	30	30	30
ALGERIA (MOBILE)	139.91	56.16	30	30	30	30
ANDORRA	59.24	9.18	20	20	20	20
ANDORRA (MOBILE)	92.93	34.72	20	20	20	20
ANGOLA	168.51	18.38	30	30	30	30
ANGOLA (MOBILE)	203.24	43.91	30	30	30	30
ANGUILLA	105.19	30.64	30	30	30	30
ANGUILLA (MOBILE)	139.91	56.16	30	30	30	30
ANTARCTICA	168.51	61.28	100	100	100	100
ANTIGUA & BARBUDA	122.55	18.38	30	30	30	30
ANTIGUA & BARBUDA (MOBILE)	157.28	43.91	30	30	30	30
ANTILLES	168.51	30.64	30	30	30	30
ANTILLES (MOBILE)	203.24	56.16	30	30	30	30
ARGENTINA	168.51	6.12	10	10	10	10
ARGENTINA (MOBILE)	203.24	30.64	10	10	10	10
ARMENIA	168.51	24.51	30	30	30	30
ARMENIA (MOBILE)	203.24	50.04	30	30	30	30
ARUBA	168.51	18.38	30	30	30	30
ARUBA (MOBILE)	203.24	43.91	30	30	30	30
ASCENSION ISLAND	168.51	61.28	100	100	100	100
AUSTRALIA	44.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
AUSTRALIA (MOBILE)	81.7	30.64	10	10	10	10
AUSTRIA	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter (1)
AUSTRIA (MOBILE)	92.93	30.64	10	10	10	10
AZERBAIJAN REPUBLIC	122.55	24.51	40	40	40	40
AZERBAIJAN REPUBLIC (MOBILE)	157.28	50.04	40	40	40	40
BAHAMAS	122.55	9.18	10	10	10	10
BAHAMAS (MOBILE)	157.28	34.72	10	10	10	10
BAHRAIN	168.51	30.64	10	10	10	10
BAHRAIN (MOBILE)	203.24	56.16	10	10	10	10
BANGLADESH	122.55	6.12	10	10	10	10
BANGLADESH (MOBILE)	157.28	10.22	10	10	10	10
BARBADOS	122.55	9.18	30	30	30	30

\* Subject to subscription to Talk International.

^ Subject to subscription to Talk International £5.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.

† Subject to subscription to Talk International £2.

# Subject to subscription to Talk International £10.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <small>(Not available to new customers)</small>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
BARBADOS (MOBILE)	157.28	34.72	30	30	30	30
BELARUS	122.55	30.64	50	50	50	50
BELARUS (MOBILE)	157.28	56.16	50	50	50	50
BELGIUM	51.07	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
BELGIUM (MOBILE)	87.83	30.64	10	10	10	10
BELIZE	168.51	30.64	50	50	50	50
BELIZE (MOBILE)	203.24	56.16	50	50	50	50
BENIN	168.51	30.64	40	40	40	40
BENIN (MOBILE)	203.24	56.16	40	40	40	40
BERMUDA	122.55	9.18	10	10	10	10
BERMUDA (MOBILE)	157.28	34.72	10	10	10	10
BHUTAN	168.51	30.64	30	30	30	30
BHUTAN (MOBILE)	203.24	56.16	30	30	30	30
BOLIVIA	168.51	30.64	30	30	30	30
BOLIVIA (MOBILE)	203.24	56.16	30	30	30	30
BOSNIA-HERZEGOVINA	122.55	18.38	30	30	30	30
BOSNIA-HERZEGOVINA (MOBILE)	157.28	43.91	30	30	30	30
BOTSWANA	168.51	18.38	30	30	30	30
BOTSWANA (MOBILE)	203.24	43.91	30	30	30	30
BRAZIL	168.51	6.12	10	10	10	10
BRAZIL (MOBILE)	203.24	30.64	10	10	10	10
BRUNEI	168.51	18.38	10	10	10	10
BRUNEI (MOBILE)	203.24	43.91	10	10	10	10
BULGARIA	105.19	9.18	30	30	30	30
BULGARIA (MOBILE)	139.91	34.72	30	30	30	30
BURKINA FASO	168.51	30.64	40	40	40	40
BURKINA FASO (MOBILE)	203.24	56.16	40	40	40	40
BURUNDI	168.51	30.64	30	30	30	30
BURUNDI (MOBILE)	203.24	56.16	30	30	30	30
CAMBODIA	168.51	61.28	20	20	20	20
CAMBODIA (MOBILE)	203.24	86.81	20	20	20	20
CAMEROON	168.51	18.38	40	40	40	40
CAMEROON (MOBILE)	203.24	43.91	40	40	40	40
CANADA	30.64	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>
CAPE VERDE	168.51	40.85	50	50	50	50
CAPE VERDE (MOBILE)	203.24	66.38	50	50	50	50
CAYMAN ISLANDS	122.55	18.38	20	20	20	20
CAYMAN ISLANDS (MOBILE)	157.28	43.91	20	20	20	20
CENTRAL AFRICAN REPUBLIC	168.51	40.85	100	100	100	100
CENTRAL AFRICAN REPUBLIC (MOBILE)	203.24	66.38	100	100	100	100
CHAD	168.51	40.85	40	40	40	40

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
CHAD (MOBILE)	203.24	66.38	40	40	40	40
CHILE	168.51	6.12	10	10	10	10
CHILE (MOBILE)	203.24	30.64	10	10	10	10
CHINA	168.51	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
CHINA (MOBILE)	203.24	30.64	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
CHRISTMAS ISLANDS	151.14	3.06	100	100	100	100
COCOS ISLANDS	151.14	3.06	100	100	100	100
COLOMBIA	168.51	18.38	10	10	10	10
COLOMBIA (MOBILE)	203.24	43.91	10	10	10	10
COMOROS ISLANDS	168.51	61.28	70	70	70	70
COMOROS ISLANDS (MOBILE)	203.24	86.81	70	70	70	70
CONGO	168.51	30.64	80	80	80	80
CONGO (DR)	203.24	40.85	70	70	70	70
CONGO (DR) (MOBILE)	231.83	66.38	70	70	70	70
CONGO (MOBILE)	267.57	56.16	80	80	80	80
COOK ISLANDS	168.51	81.7	100	100	100	100
COOK ISLANDS (MOBILE)	203.24	107.24	100	100	100	100
COSTA RICA	168.51	18.38	10	10	10	10
COSTA RICA (MOBILE)	203.24	43.91	10	10	10	10
Côte d'Ivoire	151.14	30.64	50	50	50	50
Côte d'Ivoire (MOBILE)	185.87	56.16	50	50	50	50
CROATIA	122.55	3.06	20	20	20	20
CROATIA (MOBILE)	157.28	30.64	20	20	20	20
CUBA	168.51	102.13	100	100	100	100
CUBA (MOBILE)	203.24	127.66	100	100	100	100
CYPRUS	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
CYPRUS (MOBILE)	92.93	30.64	10	10	10	10
CZECH REPUBLIC	59.24	3.06	10	10	10	10
CZECH REPUBLIC (MOBILE)	92.93	30.64	10	10	10	10
DENMARK	59.24	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>
DENMARK (MOBILE)	92.93	30.64	20	20	20	20
DIEGO GARCIA	168.51	102.13	100	100	100	100
DIEGO GARCIA (MOBILE)	214.47	127.66	100	100	100	100
DJIBOUTI	168.51	40.85	80	80	80	80
DJIBOUTI (MOBILE)	203.24	66.38	80	80	80	80
DOMINICA	122.55	18.38	30	30	30	30
DOMINICA (MOBILE)	157.28	43.91	30	30	30	30
DOMINICAN REPUBLIC	122.55	18.38	10	10	10	10
DOMINICAN REPUBLIC (MOBILE)	157.28	43.91	10	10	10	10
EAST TIMOR	168.51	102.13	100	100	100	100

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <small>(Not available to new customers)</small>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
EAST TIMOR (MOBILE)	203.24	127.66	100	100	100	100
ECUADOR	168.51	30.64	30	30	30	30
ECUADOR (MOBILE)	203.24	56.16	30	30	30	30
EGYPT	168.51	18.38	20	20	20	20
EGYPT (MOBILE)	203.24	43.91	20	20	20	20
EL SALVADOR	168.51	30.64	50	50	50	50
EL SALVADOR (MOBILE)	203.24	56.16	50	50	50	50
EQUATORIAL GUINEA	168.51	40.85	50	50	50	50
EQUATORIAL GUINEA (MOBILE)	203.24	66.38	50	50	50	50
ERITREA	168.51	40.85	50	50	50	50
ERITREA (MOBILE)	203.24	66.38	50	50	50	50
ESTONIA	122.55	6.12	30	30	30	30
ESTONIA (MOBILE)	157.28	30.64	30	30	30	30
ETHIOPIA	168.51	30.64	50	50	50	50
ETHIOPIA (MOBILE)	203.24	56.16	50	50	50	50
FALKLAND ISLANDS	168.51	61.28	100	100	100	100
FAROE ISLANDS	59.24	30.64	30	30	30	30
FAROE ISLANDS (MOBILE)	92.93	56.16	30	30	30	30
FIJI	168.51	40.85	40	40	40	40
FIJI (MOBILE)	203.24	66.38	40	40	40	40
FINLAND	59.24	6.12	20	20	20	20
FINLAND (MOBILE)	92.93	30.64	20	20	20	20
FRANCE	51.07	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
FRANCE (MOBILE)	87.83	30.64	10	10	10	10
FRENCH GUIANA	168.51	30.64	20	20	20	20
FRENCH GUIANA (MOBILE)	203.24	56.16	20	20	20	20
FRENCH POLYNESIA	168.51	40.85	50	50	50	50
FRENCH POLYNESIA (MOBILE)	203.24	66.38	50	50	50	50
GABON	168.51	30.64	80	80	80	80
GABON (MOBILE)	203.24	56.16	80	80	80	80
GAMBIA	168.51	30.64	80	80	80	80
GAMBIA (MOBILE)	203.24	56.16	80	80	80	80
GEORGIA	168.51	18.38	20	20	20	20
GEORGIA (MOBILE)	203.24	43.91	20	20	20	20
GERMANY	51.07	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
GERMANY (MOBILE)	87.83	30.64	10	10	10	10
GHANA	168.51	9.18	20	20	20	20
GHANA (MOBILE)	203.24	34.72	20	20	20	20
GIBRALTAR	59.24	6.12	20	20	20	20
GIBRALTAR (MOBILE)	92.93	30.64	20	20	20	20
GREECE	44.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	MultiTalk Call Rate (ppm)~
GREECE (MOBILE)	81.7	30.64	10	10	10	10
GREENLAND	168.51	61.28	100	100	100	100
GREENLAND (MOBILE)	203.24	86.81	100	100	100	100
GRENADA	139.91	18.38	30	30	30	30
GRENADA (MOBILE)	168.51	43.91	30	30	30	30
GUADELOUPE	168.51	18.38	30	30	30	30
GUADELOUPE (MOBILE)	203.24	43.91	30	30	30	30
GUAM	168.51	30.64	10	10	10	10
GUAM (MOBILE)	203.24	56.16	10	10	10	10
GUATEMALA	168.51	30.64	20	20	20	20
GUATEMALA (MOBILE)	203.24	56.16	20	20	20	20
GUINEA	168.51	30.64	90	90	90	90
GUINEA (MOBILE)	203.24	56.16	90	90	90	90
GUINEA-BISSAU	168.51	81.7	100	100	100	100
GUINEA-BISSAU (MOBILE)	203.24	107.24	100	100	100	100
GUYANA	168.51	40.85	50	50	50	50
GUYANA (MOBILE)	203.24	66.38	50	50	50	50
HAITI	168.51	30.64	50	50	50	50
HAITI (MOBILE)	203.24	56.16	50	50	50	50
HONDURAS	168.51	30.64	40	40	40	40
HONDURAS (MOBILE)	203.24	56.16	40	40	40	40
HONG KONG	92.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
HONG KONG (MOBILE)	127.66	28.59	10	10	10	10
HUNGARY	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
HUNGARY (MOBILE)	92.93	30.64	10	10	10	10
ICELAND	122.55	6.12	20	20	20	20
ICELAND (MOBILE)	157.28	30.64	20	20	20	20
INDIA	105.19	6.12	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
INDIA (MOBILE)	139.91	10.22	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
INDONESIA	168.51	18.38	20	20	20	20
INDONESIA (MOBILE)	203.24	43.91	20	20	20	20
INTERNATIONAL FREEPHONE	0	0	0	0	0	0
INTERNATIONAL PRS	389.11	294.29	294.29	294.29	294.29	294.29
IRAN	168.51	9.18	20	20	20	20
IRAN (MOBILE)	203.24	34.72	20	20	20	20
IRAQ	168.51	18.38	20	20	20	20
IRAQ (MOBILE)	214.47	43.9	20	20	20	20
IRELAND	30.64	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
IRELAND (MOBILE)	64.34	30.64	10	10	10	10
ISRAEL	122.55	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
ISRAEL (MOBILE)	157.28	30.64	10	10	10	10
ITALY	51.07	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
ITALY (MOBILE)	87.83	30.64	10	10	10	10
JAMAICA	122.55	6.12	30	30	30	30
JAMAICA (MOBILE)	157.28	30.64	30	30	30	30
JAPAN	105.19	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
JAPAN (MOBILE)	139.91	30.64	10	10	10	10
JORDAN	168.51	18.38	10	10	10	10
JORDAN (MOBILE)	203.24	43.91	10	10	10	10
KAZAKHSTAN	122.55	30.64	20	20	20	20
KAZAKHSTAN (MOBILE)	157.28	56.16	20	20	20	20
KENYA	168.51	18.38	30	30	30	30
KENYA (MOBILE)	203.24	43.91	30	30	30	30
KIRIBATI	168.51	81.7	100	100	100	100
KIRIBATI (MOBILE)	203.24	107.24	100	100	100	100
KOREA (NORTH)	231.83	81.7	80	80	80	80
KOREA (SOUTH)	267.57	6.12	10	10	10	10
KOREA (SOUTH) (MOBILE)	302.3	30.64	10	10	10	10
KUWAIT	168.51	18.38	30	30	30	30
KUWAIT (MOBILE)	203.24	43.91	30	30	30	30
KYRGYZSTAN	122.55	30.64	30	30	30	30
KYRGYZSTAN (MOBILE)	157.28	56.16	30	30	30	30
LAOS PDR	168.51	40.85	20	20	20	20
LAOS PDR (MOBILE)	203.24	66.38	20	20	20	20
LATVIA	105.19	6.12	20	20	20	20
LATVIA (MOBILE)	139.91	30.64	20	20	20	20
LEBANON	168.51	18.38	30	30	30	30
LEBANON (MOBILE)	203.24	43.91	30	30	30	30
LESOTHO	168.51	30.64	40	40	40	40
LESOTHO (MOBILE)	203.24	56.16	40	40	40	40
LIBERIA	168.51	30.64	60	60	60	60
LIBERIA (MOBILE)	203.24	56.16	60	60	60	60
LIBYA	105.19	30.64	60	60	60	60
LIBYA (MOBILE)	139.91	56.16	60	60	60	60
LIECHTENSTEIN	59.24	9.18	30	30	30	30
LIECHTENSTEIN (MOBILE)	92.93	34.72	30	30	30	30
LITHUANIA	122.55	6.12	20	20	20	20
LITHUANIA (MOBILE)	157.28	30.64	20	20	20	20
LUXEMBOURG	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
LUXEMBOURG (MOBILE)	92.93	30.64	10	10	10	10
MACAO	168.51	24.51	10	10	10	10
MACAO (MOBILE)	203.24	50.04	10	10	10	10

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <small>(Not available to new customers)</small>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
MACEDONIA	105.19	18.38	20	20	20	20
MACEDONIA (MOBILE)	139.91	43.91	20	20	20	20
MADAGASCAR	168.51	30.64	60	60	60	60
MADAGASCAR (MOBILE)	203.24	56.16	60	60	60	60
MALAWI	168.51	18.38	30	30	30	30
MALAWI (MOBILE)	203.24	43.91	30	30	30	30
MALAYSIA	105.19	6.12	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
MALAYSIA (MOBILE)	139.91	30.64	10	10	10	10
MALDIVES	168.51	40.85	100	100	100	100
MALDIVES (MOBILE)	203.24	66.38	100	100	100	100
MALI	168.51	40.85	50	50	50	50
MALI (MOBILE)	203.24	66.38	50	50	50	50
MALTA	59.24	9.18	20	20	20	20
MALTA (MOBILE)	92.93	34.72	20	20	20	20
MARSHALL ISLANDS	168.51	40.85	40	40	40	40
MARSHALL ISLANDS (MOBILE)	214.47	66.38	40	40	40	40
MARTINIQUE	168.51	18.38	20	20	20	20
MARTINIQUE (MOBILE)	203.24	43.91	20	20	20	20
MAURITANIA	168.51	30.64	40	40	40	40
MAURITANIA (MOBILE)	203.24	56.16	40	40	40	40
MAURITIUS	168.51	30.64	20	20	20	20
MAURITIUS (MOBILE)	203.24	56.16	20	20	20	20
MAYOTTE	168.51	30.64	100	100	100	100
MAYOTTE (MOBILE)	203.24	56.16	100	100	100	100
MEXICO	168.51	9.18	20	20	20	20
MEXICO (MOBILE)	203.24	34.72	20	20	20	20
MICRONESIA	168.51	30.64	40	40	40	40
MOLDOVA	168.51	18.38	30	30	30	30
MOLDOVA (MOBILE)	203.24	43.91	30	30	30	30
MONACO	59.24	6.12	20	20	20	20
MONACO (MOBILE)	92.93	30.64	20	20	20	20
MONGOLIA	168.51	40.85	20	20	20	20
MONGOLIA (MOBILE)	203.24	66.38	20	20	20	20
MONTENEGRO	105.19	18.38	60	60	60	60
MONTENEGRO (MOBILE)	139.91	43.91	60	60	60	60
MONTSERRAT	122.55	30.64	30	30	30	30
MONTSERRAT (MOBILE)	157.28	56.16	30	30	30	30
MOROCCO	105.19	18.38	20	20	20	20
MOROCCO (MOBILE)	139.91	43.91	20	20	20	20
MOZAMBIQUE	168.51	24.51	20	20	20	20
MOZAMBIQUE (MOBILE)	203.24	50.04	20	20	20	20
MYANMAR (BURMA)	231.83	40.85	60	60	60	60
MYANMAR (BURMA) (MOBILE)	267.57	66.38	60	60	60	60

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <small>(Not available to new customers)</small>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
N. MARIANAS IS.	168.51	61.28	10	10	10	10
N. MARIANAS IS. (MOBILE)	203.24	86.81	10	10	10	10
NAMIBIA	168.51	18.38	20	20	20	20
NAMIBIA (MOBILE)	203.24	43.91	20	20	20	20
NAURU	168.51	102.13	100	100	100	100
NAURU (MOBILE)	203.24	127.66	100	100	100	100
NEPAL	168.51	61.28	30	30	30	30
NEPAL (MOBILE)	203.24	86.81	30	30	30	30
NETHERLANDS	44.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
NETHERLANDS (MOBILE)	81.7	30.64	10	10	10	10
NEW CALEDONIA	168.51	40.85	50	50	50	50
NEW CALEDONIA (MOBILE)	203.24	66.38	50	50	50	50
NEW ZEALAND	59.24	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>
NEW ZEALAND (MOBILE)	92.93	30.64	20	20	20	20
NICARAGUA	168.51	30.64	30	30	30	30
NICARAGUA (MOBILE)	203.24	56.16	30	30	30	30
NIGER	168.51	18.38	30	30	30	30
NIGER (MOBILE)	203.24	43.91	30	30	30	30
NIGERIA	168.51	9.18	20	20	20	20
NIGERIA (MOBILE)	203.24	34.72	20	20	20	20
NIUE ISLANDS	168.51	81.7	100	100	100	100
NIUE ISLANDS (MOBILE)	203.24	107.24	100	100	100	100
NORFOLK ISLANDS	168.51	102.13	100	100	100	100
NORFOLK ISLANDS (MOBILE)	203.24	127.66	100	100	100	100
NORWAY	59.24	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>
NORWAY (MOBILE)	92.93	30.64	20	20	20	20
OMAN	168.51	30.64	30	30	30	30
OMAN (MOBILE)	203.24	56.16	30	30	30	30
PAKISTAN	105.19	6.12	20	20	20	20
PAKISTAN (MOBILE)	139.91	10.22	20	20	20	20
PALAU	168.51	61.28	60	60	60	60
PALESTINE	92.93	18.38	40	40	40	40
PALESTINE (MOBILE)	127.66	43.91	40	40	40	40
PANAMA	168.51	18.38	20	20	20	20
PANAMA (MOBILE)	203.24	43.91	20	20	20	20
PAPUA NEW GUINEA	168.51	81.7	80	80	80	80
PAPUA NEW GUINEA (MOBILE)	203.24	107.24	80	80	80	80
PARAGUAY	168.51	24.51	20	20	20	20
PARAGUAY (MOBILE)	203.24	50.04	20	20	20	20
PERU	168.51	40.85	10	10	10	10
PERU (MOBILE)	203.24	66.38	10	10	10	10
PHILIPPINES	168.51	9.18	30	30	30	30

\* Subject to subscription to Talk International.  
† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.  
# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.  
~ Subject to subscription to a MultiTalk Plan.



## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
PHILIPPINES (MOBILE)	203.24	34.72	30	30	30	30
POLAND	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
POLAND (MOBILE)	92.93	30.64	10	10	10	10
PORTUGAL	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
PORTUGAL (MOBILE)	92.93	30.64	10	10	10	10
PUERTO RICO	122.55	6.12	10	10	10	10
QATAR	168.51	24.51	40	40	40	40
QATAR (MOBILE)	203.24	50.04	40	40	40	40
REUNION	168.51	18.38	20	20	20	20
REUNION (MOBILE)	203.24	43.91	20	20	20	20
ROMANIA	122.55	6.12	10	10	10	10
ROMANIA (MOBILE)	157.28	30.64	10	10	10	10
RUSSIA	122.55	6.12	10	10	10	10
RUSSIA (MOBILE)	157.28	30.64	10	10	10	10
RWANDESE REPUBLIC	168.51	24.51	30	30	30	30
RWANDESE REPUBLIC (MOBILE)	203.24	50.04	30	30	30	30
SAMOA (US)	231.83	30.64	10	10	10	10
SAMOA (US) (MOBILE)	267.57	56.16	10	10	10	10
SAMOA (WESTERN)	302.3	40.85	50	50	50	50
SAMOA (WESTERN) (MOBILE)	337.02	66.38	50	50	50	50
SAN MARINO	59.24	3.06	100	100	100	100
SAN MARINO (MOBILE)	92.93	28.59	100	100	100	100
SAO TOME & PRINCIPE	168.51	102.13	100	100	100	100
SAO TOME & PRINCIPE (MOBILE)	203.24	127.66	100	100	100	100
SAUDI ARABIA	168.51	18.38	20	20	20	20
SAUDI ARABIA (MOBILE)	203.24	43.91	20	20	20	20
SENEGAL	168.51	30.64	40	40	40	40
SENEGAL (MOBILE)	203.24	56.16	40	40	40	40
SERBIA	105.19	18.38	30	30	30	30
SERBIA (MOBILE)	139.91	43.91	30	30	30	30
SEYCHELLES	168.51	18.38	100	100	100	100
SEYCHELLES (MOBILE)	203.24	43.91	100	100	100	100
SIERRA LEONE	168.51	24.51	80	80	80	80
SIERRA LEONE (MOBILE)	203.24	50.04	80	80	80	80
SINGAPORE	92.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
SINGAPORE (MOBILE)	127.66	30.64	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
SINT MAARTEN	168.51	30.64	40	40	40	40
SINT MAARTEN (MOBILE)	203.24	43.91	100	100	100	100
SLOVAKIA	75.57	3.06	20	20	20	20
SLOVAKIA (MOBILE)	110.3	30.64	20	20	20	20

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <small>(Not available to new customers)</small>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
SLOVENIA	105.19	3.06	20	20	20	20
SLOVENIA (MOBILE)	139.91	30.64	20	20	20	20
SOLOMON ISLANDS	168.51	102.13	100	100	100	100
SOLOMON ISLANDS (MOBILE)	203.24	127.66	100	100	100	100
SOMALIA	168.51	61.28	100	100	100	100
SOMALIA (MOBILE)	203.24	86.81	100	100	100	100
SOUTH AFRICA	105.19	3.06	20	20	20	20
SOUTH AFRICA (MOBILE)	139.91	30.64	20	20	20	20
SOUTH SUDAN	168.51	24.51	40	40	40	40
SOUTH SUDAN (MOBILE)	203.24	50.04	40	40	40	40
SPAIN	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
SPAIN (MOBILE)	92.93	30.64	10	10	10	10
SRI LANKA	151.14	18.38	30	30	30	30
SRI LANKA (MOBILE)	185.87	43.91	30	30	30	30
ST HELENA	168.51	102.13	100	100	100	100
ST KITTS & NEVIS	122.55	18.38	30	30	30	30
ST KITTS & NEVIS (MOBILE)	157.28	43.91	30	30	30	30
ST LUCIA	122.55	9.18	30	30	30	30
ST LUCIA (MOBILE)	157.28	34.72	30	30	30	30
St Pierre & Miquelon	122.55	30.64	100	100	100	100
ST PIERRE & MIQUELON (MOBILE)	157.28	56.16	100	100	100	100
ST VINCENT & GRENADINES	122.55	18.38	30	30	30	30
ST VINCENT & GRENADINES (MOBILE)	157.28	43.91	30	30	30	30
SUDAN	168.51	24.51	40	40	40	40
SUDAN (MOBILE)	203.24	50.04	40	40	40	40
SURINAME	168.51	40.85	40	40	40	40
SURINAME (MOBILE)	203.24	66.38	40	40	40	40
SWAZILAND	168.51	18.38	20	20	20	20
SWAZILAND (MOBILE)	203.24	43.91	20	20	20	20
SWEDEN	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
SWEDEN (MOBILE)	92.93	30.64	10	10	10	10
SWITZERLAND	59.24	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>
SWITZERLAND (MOBILE)	92.93	30.64	20	20	20	20
SYRIA	168.51	61.28	30	30	30	30
SYRIA (MOBILE)	203.24	86.81	30	30	30	30
TAIWAN	168.51	6.12	10	10	10	10
TAIWAN (MOBILE)	203.24	30.64	10	10	10	10
TAJIKISTAN	139.91	24.51	30	30	30	30
TAJIKISTAN (MOBILE)	168.51	50.04	30	30	30	30
TANZANIA	168.51	18.38	40	40	40	40

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	MultiTalk Call Rate (ppm)~
TANZANIA (MOBILE)	203.24	43.91	40	40	40	40
THAILAND	168.51	6.12	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
THAILAND (MOBILE)	203.24	30.64	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
TOGOLESE REPUBLIC	168.51	30.64	80	80	80	80
TOGOLESE REPUBLIC (MOBILE)	203.24	56.16	80	80	80	80
TOKELAU	168.51	81.7	100	100	100	100
TOKELAU (MOBILE)	203.24	107.24	100	100	100	100
TONGA	168.51	40.85	80	80	80	80
TONGA (MOBILE)	203.24	66.38	80	80	80	80
TRINIDAD & TOBAGO	122.55	6.12	10	10	10	10
TRINIDAD & TOBAGO (MOBILE)	157.28	30.64	10	10	10	10
TUNISIA	122.55	18.38	60	60	60	60
TUNISIA (MOBILE)	157.28	43.91	60	60	60	60
TURKEY	105.19	8.16	10	10	10	10
TURKEY (MOBILE)	139.91	33.7	10	10	10	10
TURKMENISTAN	139.91	24.51	20	20	20	20
TURKMENISTAN (MOBILE)	168.51	50.04	20	20	20	20
TURKS & CAICOS ISLANDS	122.55	18.38	30	30	30	30
TURKS & CAICOS ISLANDS (MOBILE)	157.28	43.91	30	30	30	30
TUVALU	168.51	61.28	100	100	100	100
TUVALU (MOBILE)	203.24	86.81	100	100	100	100
UGANDA	168.51	18.38	30	30	30	30
UGANDA (MOBILE)	203.24	43.91	30	30	30	30
UKRAINE	122.55	18.38	20	20	20	20
UKRAINE (MOBILE)	157.28	43.91	20	20	20	20
UNITED ARAB EMIRATES	168.51	18.38	30	30	30	30
UNITED ARAB EMIRATES (MOBILE)	203.24	43.91	30	30	30	30
URUGUAY	168.51	18.38	20	20	20	20
URUGUAY (MOBILE)	203.24	43.91	20	20	20	20
USA	30.64	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
UZBEKISTAN	122.55	18.38	20	20	20	20
UZBEKISTAN (MOBILE)	157.28	43.91	20	20	20	20
VANUATU	168.51	81.7	70	70	70	70
VANUATU (MOBILE)	203.24	107.24	70	70	70	70
VATICAN CITY STATE	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>
VENEZUELA	168.51	9.18	10	10	10	10
VENEZUELA (MOBILE)	203.24	34.72	10	10	10	10
VIETNAM	168.51	61.28	10	10	10	10
VIETNAM (MOBILE)	203.24	86.81	10	10	10	10

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

~ Subject to subscription to a MultiTalk Plan.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band						
	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm) <sup>†</sup>	Talk International £5 Call Rate (ppm) <sup>^</sup>	Talk International £10 Call Rate (ppm) <sup>#</sup>	MultiTalk Call Rate (ppm) <sup>~</sup>
VIRGIN ISLANDS (UK)	231.83	30.64	30	30	30	30
VIRGIN ISLANDS (UK) (MOBILE)	267.57	56.16	30	30	30	30
VIRGIN ISLANDS (US)	302.3	9.18	10	10	10	10
VIRGIN ISLANDS (US) (MOBILE)	337.02	34.72	10	10	10	10
WALLIS & FUTUNA	168.51	102.13	100	100	100	100
YEMEN (AR & PDR)	203.24	40.85	40	40	40	40
YEMEN (AR & PDR) (MOBILE)	231.83	66.38	40	40	40	40
ZAMBIA	168.51	3.06	20	20	20	20
ZAMBIA (MOBILE)	203.24	30.64	20	20	20	20
ZIMBABWE	168.51	9.18	30	30	30	30
ZIMBABWE (MOBILE)	203.24	34.72	30	30	30	30

\* Subject to subscription to Talk International.      ^ Subject to subscription to Talk International £5.      (1) Shared across 0845/0870, mobile and Top 30 International destinations.  
† Subject to subscription to Talk International £2.      # Subject to subscription to Talk International £10.      ~ Subject to subscription to a MultiTalk Plan.

Destination	Call Connection Fee (pence)	Standard Call Rate (ppm)		Call rates on all other Add Ons (ppm)	
		Daytime	Evening	Daytime	Evening
Satellite Phones	208.7	365.21	365.21	365.21	365.21

## Calls rates to fixed-fee numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FF0	10.22	0	0
FF1	25.53	0	0
FF10	26.55	0	0
FF11	61.28	0	0
FF12	76.59	0	0
FF13	102.13	0	0
FF14	91.91	0	0
FF15	8.17	0	0
FF16	15.32	0	0
FF17	20.43	0	0
FF18	40.85	0	0
FF19	40.85	0	0
FF2	51.07	0	0
FF20	45.95	0	0
FF21	153.19	0	0
FF24	81.7	0	0
FF25	122.55	0	0
FF26	127.66	0	0
FF27	132.76	0	0
FF28	10.22	0	0
FF29	5.1	0	0
FF3	26.55	0	0
FF30	66.38	0	0
FF31	15	0	0
FF32	86.81	0	0
FF33	33.72	0	0
FF34	102.13	0	0
FF35	153.19	0	0
FF36	50	0	0
FF37	60	0	0
FF38	70	0	0
FF39	110	0	0
FF40	130	0	0
FF41	140	0	0
FF42	40	0	0
FF43	30	0	0
FF44	80	0	0
FF6	30.64	0	0
FF8	18.89	0	0
FF9	43.91	0	0

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FM1	17.5	19.35	14.25
FM10	17.5	19.35	14.25
FM11	17.5	19.35	14.25
FM12	17.5	19.35	14.25
FM13	17.5	19.35	14.25
FM14	17.5	19.35	14.25
FM15	17.5	19.35	14.25
FM16	17.5	19.35	14.25
FM17	17.5	19.35	14.25
FM2	17.5	19.35	14.25
FM3	17.5	19.35	14.25
FM4	17.5	19.35	14.25
FM5	17.5	19.35	14.25
FM6	17.5	19.35	14.25
FM7	17.5	19.35	14.25
FM8	17.5	19.35	14.25
FREE	0	0	0
FW1	17.5	15.05	15.05
FW10	17.5	10.22	10.22
FW12	17.5	13.2	13.2
FW2	17.5	14.25	11.86
FW3	17.5	15.84	12.65
FW4	17.5	15.39	9.4
FW5	17.5	14.37	11.63
FW6	17.5	13.2	10.57
FW7	17.5	12.26	12.26
FW8	17.5	18.38	14.3
FW9	17.5	16.81	16.81
I1	17.5	8.16	8.16
I10	17.5	10.22	10.22
I11	17.5	10.22	10.22
I12	17.5	10.22	10.22
I13	17.5	5.1	4.08
I14	17.5	7.19	4.64
I15	17.5	7.19	4.13
I16	17.5	4.08	4.04
I17	17.5	4.08	0.98
I18	17.5	3.57	0.92
I19	17.5	3.57	0.87
I2	17.5	10.22	10.22
I20	17.5	3.57	1.02
I21	17.5	7.13	5.1
I22	17.5	3.06	1.02
I23	17.5	3.06	1.02
I24	17.5	4.08	2.04

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
I25	17.5	3.06	1.02
I26	17.5	4.08	2.04
I28	5	5.11	5.11
I29	10.2	10.22	10.22
I3	17.5	5.1	5.1
I30	17.5	8.16	7.13
I33	17.5	9.18	8.16
I4	17.5	4.08	4.08
I5	17.5	5.1	5.1
I8	17.5	8.16	8.16
I9	17.5	6.12	6.12
IM1	208.7	365.21	365.21
IM2	208.7	365.21	365.21
IM5	208.7	365.21	365.21
IM6	208.7	365.21	365.21
IM7	208.7	365.21	365.21
IN	11.24	3.06	3.06
INF1	17.5	15.32	15.32
MB1	17.5	30.64	20.43
MM1	15.32	5.1	5.1
MM2	25.53	5.1	5.1
MM3	51.07	4.08	1.53
MM4	15.32	4.08	1.53
MM5	20.43	4.08	1.53
MM6	25.53	4.08	4.08
MM7	25.53	5.1	2.55
MS1	17.5	13.28	7.14
N3	17.5	10.6	10.6
P0	17.5	153.19	153.19
P1	17.5	56.28	46.07
P10	17.5	51.07	51.07
P11	17.5	137.98	137.98
P12	17.5	25.53	25.53
P13	17.5	25.65	25.65
P14	17.5	35.85	35.85
P15	17.5	46.07	46.07
P16	17.5	51.17	51.17
P17	17.5	61.37	61.37
P18	17.5	71.6	71.6
P19	17.5	76.71	76.71
P2	17.5	56.28	51.17
P20	17.5	86.92	86.92
P21	17.5	92.03	92.03
P22	17.5	97.12	97.12
P23	17.5	102.24	102.24

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P24	17.5	117.56	117.56
P25	17.5	127.76	127.76
P26	17.5	148.19	148.19
P27	17.5	10.33	10.33
P28	17.5	43.52	30.75
P29	17.5	33.81	19.52
P3	17.5	127.66	127.66
P30	17.5	61.37	40.96
P31	17.5	19.52	19.52
P32	17.5	23.6	23.6
P33	17.5	132.88	132.88
P34**	61.1	61.28	61.28
P35**	50.9	51.06	51.06
P36**	45.9	45.96	45.96
P37	17.5	13.29	9.26
P38	17.5	11.34	11.34
P39	17.5	12.36	12.36
P4	17.5	56.28	56.28
P40	17.5	13.37	13.37
P41	17.5	14.41	14.41
P42**	10.5	10.52	10.52
P43**	153.1	153.18	153.18
P44**	102.1	102.13	102.13
P45	17.5	35	35
P46	17.5	50	50
P47	17.5	60	60
P48	17.5	70	70
P49	17.5	100	100
P5	17.5	56.28	56.28
P50	17.5	110	110
P51	17.5	130	130
P52	17.5	140	140
P53	17.5	150	150
P54**	35	35	35
P55**	50	50	50
P56**	60	60	60
P57**	70	70	70
P58**	100	100	100
P59**	110	110	110
P6	17.5	30.75	30.75
P60**	130	130	130
P61**	140	140	140
P62**	150	150	150
P7	17.5	76.59	76.59
P8	17.5	81.81	81.81

\*\* Duration charging after 60 seconds.



## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P9	17.5	15.44	15.44
PG1	17.5	6.12	2.55
PG10	17.5	7.13	7.13
PG11	17.5	8.16	8.16
PG12	17.5	9.18	9.18
PG13	17.5	10.22	10.22
PG14	17.5	10.22	10.22
PG15	17.5	10.22	10.22
PG16	17.5	7.13	7.13
PG17	17.5	7.13	6.12
PG18	17.5	8.16	5.1
PG19	17.5	8.16	5.1
PG2	17.5	9.18	7.13
PG20	17.5	9.18	7.13
PG21	17.5	5	2.04
PG22	17.5	4.08	4.08
PG23	17.5	8.08	4.04
PG24**	5.1	5.11	5.11
PG25**	10.2	10.22	10.22
PG26	17.5	4.08	3.06
PG27	17.5	5.61	5.61
PG28	17.5	6.64	6.64
PG3	12.26	4.04	1.52
PG4	17.5	6.12	5.1
PG5	17.5	5.1	4.58
PG6	17.5	12.41	12.41
PG7	17.5	14.26	14.26
PG8	17.5	5.1	5.1
PG9	17.5	6.12	6.12
PN1	17.5	24.51	16.34
PN10	17.5	38.3	35.74
PN11	17.5	50.04	39.83
PN12	17.5	27.57	27.57
PN13	17.5	39.83	39.83
PN14	17.5	38.3	30.13
PN15	17.5	13.28	13.28
PN16	17.5	14.3	14.3
PN17	17.5	15.32	15.32
PN18	17.5	16.34	16.34
PN19	17.5	10.22	10.22
PN2	17.5	51.07	51.07
PN20	17.5	24.51	24.51
PN21	17.5	40.85	40.85
PN22	17.5	10.54	6.79
PN3	17.5	50.04	39.83

\*\* Duration charging after 60 seconds.

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
PN4	17.5	26.55	26.55
PN5	17.5	17.36	17.36
PN6	17.5	20.43	20.43
PN7	51.07	4.04	1.02
PN8	17.5	20.4	20.4
PN9	17.5	24	24
PNS0	17.5	5.04	5.04
PNS1	17.5	17.07	10.06
PNS2	17.5	32.68	22.47
PNS3	17.5	38.3	25.53
PNS4	17.5	41.92	28.93
Speaking Clock	30.64	0	0
UKL	11.24	10.22	10.22
UKN	11.24	10.22	10.22
UKR	17.5	8.08	4.04